



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Donna Hargrove		County Linn	
Care Address 226 11th ST NW		City Cedar Rapids	Zip Code 52405
Mailing Address 226 11th ST NW		Mailing City Cedar Rapids	Mailing Zip Code 52405
Phone 319-929-7781		Email	
Date of Complaint:		Date of Visit:	
Type of Visit			
☒ Scheduled ☐ Unannounced ☐ N/A			
Compliance Regulation			
☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found			
Recommendation for Registration:			
☒ No Changes to registration status recommended ☐ Revocation of Registration ☐ Cancellation of Child Care Assistance Provider Agreement			
Category of Care:			
☐ Category A ☒ Category B ☐ Category C (with no co-provider) ☐ Category C (with co-provider) ☐ Non-registered Child Care Home with CCA Provider Agreement			

CHILD CARE COMPLIANT

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It was reported that Donna hit or swatted children, pulled their arms, allowed marijuana use in the home, and had unapproved household members living in the residence.

The HHS Childcare Compliance Unit received the complaint on 5/26/26. Staff reviewed Donna's records, spoke with involved parties, and scheduled a follow-up visit for 5/27/26 at 12:30pm. Two HHS workers arrived and were allowed entry.

There were three childcare children were present and napping.

Donna denied using physical discipline. She stated the child mentioned in the report stopped attending on 5/1/26. She denied knowledge of marijuana use in the home and was reminded that providers must ensure no drug use or drugs on the premises.

Donna acknowledged her adult daughter moved in around October 2025 and she failed to notify HHS. She stated her daughter has been in and out since then, refused to leave, and was served an eviction notice on 5/22/26. Donna believes her daughter made the report.

Donna was directed to immediately notify the Childcare Registration Unit of the household change so background checks can be completed. A verbal safety plan was created. Donna agreed to report future household changes within 10 days and continue eviction steps.

Donna was informed that additional contacts would occur before a final determination.

While reviewing the complaint, HHS received information that a child frequently had scratches and bruises. When questioned, Donna reportedly said she didn't know how they occurred or suggested they happened during play. There were also reports of the child having a swollen eye on more than one occasion without Donna notifying the parent or completing an incident report. Donna acknowledged only discussing the swollen eye at pickup and was reminded she must notify parents immediately and complete required documentation.

One additional parent reported no concerns about care in Donna's home.

CHILD CARE COMPLIANT

Rule Basis and Findings of Complaint(s):

110.8(6) Discipline

- a. Corporal punishment including spanking, shaking, and slapping is not used.
- b. No punishment is used that is humiliating or frightening, or causes pain or discomfort to the child.
- c. No punishment is administered because of a child's illness, or progress or lack of progress in toilet training.
- e. Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

There is no specific information to suggest that Donna used inappropriate discipline on a child.
She is found to be in compliance in this area.

110.8(1)i. Smoking and use of tobacco products prohibited at all times in the home and vehicles used to transport children. Smoking and use of tobacco products is prohibited in outdoor play area during hours of operation.

110.8 Conditions in the home are safe, sanitary and free of hazards.

There is no specific information to suggest that there has been marijuana use in the home during childcare hours.
Donna is found to be in compliance in this area.

110.11(6) Required notifications to the Department

- a. the provider shall, within 10 days, notify the Department of any of the following:
 - 2. changes in household membership
- b No assistant, substitute, or co-provider shall be utilized in the care of children and no person shall be permitted to reside in the household until approved by the Department.
- c. If the provider does not notify the Department of changes within 10 days, the provider may be subject to revocation of registration.

Donna acknowledged that one of her daughters had in fact moved into the home some time ago and she did not notify the Department accordingly to have the appropriate background checks completed. Per discussion, she has since notified the Registration unit, and background checks are being pursued. As of 6/18/25 she reported her daughter has moved out of the home.

Donna is determined out of compliance in this area.

110.7(1)b. Frequently exchanges information with the parent of each child to enhance the quality of care.

If a child is receiving scratches, bruises or a swollen eye, Donna should be reaching out to the parent prior to pick up to report such things. Donna shared that she did report an issue with a child's eye but it was only that a child had been rubbing the eye and it was not until later after the child got home that it was swollen. There are varying reports in regards to some of these incidents.

Donna is determined out of compliance in this area. She needs to communicate regularly with parents about such issue.

110.8(1)o. Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of the occurrence, shared with parents, and copies are in the child's file.

HHS would expect that Donna be completing an incident/accident report form if a child has a swollen eye and sharing that form with the parent. Donna shared that the child did not have a swollen eye, but that he had been rubbing it, and it was red. She reported it was not until later that night and the next day it was swollen.

Donna shared that she did not complete an injury report form about the swollen eye as she noted it was not swollen until after the child left her home. There are varying reports in regard to this issue with the child's eye.

Donna was determined out of compliance in this area.

This has been discussed with Donna, and she does not necessarily agree with a few of the findings but was understanding and cooperative throughout the complaint process.

CHILD CARE COMPLIANT

Resolution and Action Required:

Donna needs to ensure that she notifies HHS within 10 days of any change in household members so appropriate background checks can be completed. As of 6/18/26 she has reported that her daughter did move out earlier in the week. The Registration unit has been notified of that change.

Donna needs to ensure that she maintains good communication with all parents when incidents occur in the home.

Donna needs to ensure that she completes accident/incident reports forms when children have medical issues or injuries.

No further action is required at this time.

Consultant's Signature:	Christine Weber	Date of Visit:	05/29/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	06/19/2026