Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Stacyville Kids Care **Enrollment:** 20 **License ID:** 22410

Street: 603 N Broad St **City:** Stacyville **IA** **Zip Code:** 50476 **County:** Mitchell

Mailing Address: 603 N Broad St

Mailing City: Stacyville **IA** **Zip Code:** 50476

Director's Name: Taylor Hayen **Center Phone Number:** 641-710-2367

On-Site Supervisors: **E-Mail Address:** stacyvillekidscare@gmail.com

Date of Complaint: 08-22-2023 **Date of Visit:** 08-28-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A complaint was received that the center had been out of ratio with a mixed age group of 8-9 children ranging in age from infants to school age with one staff member and that the children were in the kitchen with the employee.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.11(6) Kitchen appliance or microwaves:Gas or electric ovens are not in program area.Area housing kitchen appliances in program area is sectioned off and not counted in useable floor space.Formula or food warmed for infants in microwaves is not served immediately and is shaken or stirred prior to serving.Breast milk is not warmed in the microwave.

Inspection Findings:

Iowa Department of Human Services

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An unannounced visit was made to the Stacyville Kids Care center on 08-28-23. It is noted that when I entered the building it was during nap time for the center and all staff were observed to be in the kitchen and common dining area resulting in no staff being in either the infant room, or preschool room where children were napping.

I met with the center director, Taylor Hayen and informed her of the complaint. Taylor stated that she did recall that day as it was the last day of summer break and it was very chaotic with the school age children being very excited and not listening, and due to weather conditions were unable to go outside. Taylor stated that there 8 children in the school age class and while some of the children are physically small none were under 5 year of age. Taylor stated she been in the room with that group at that time and the children were not in the kitchen.

I was able to speak to the other staff who were present at the center and all confirmed they had been at the center on the day of the reported concern. All provided consistent and credible information that children are not allowed in the kitchen area, and they have never observed children in the kitchen. The teacher who identified working in the infant room on the day of the reported concern identified that there are 3 infants attending the center and none of the infants had been placed outside of the room on that day. The teacher of the preschool room stated that sometimes children are combined during nap time if they are not sleeping or wake up early.

Based on the information obtained this complaint is SUBSTANTIATED for violation of Licensing Standard 109.8(2)a-i which requires that ratio be maintained in the center as required by age. Upon arrival for the unannounced visit all staff were observed be located in the kitchen and common room area while children were napping in both the infant and preschool classrooms without an employee in the room. Licensing Standards require that every child occupied room has a staff member present. Based on the information provided it cannot be substantiated that the center had violated ratio requirements on the day of the complaint as all staff agree that the school age children were not combined with younger children.

Based on the information obtained this complaint is NOT SUBSTANTIATED for violation of Licensing Standard 109.11(6) which among other things requires that areas housing kitchen appliances is sectioned off and not counted in useable floor space. The center does have a full kitchen area which is separated by walls with a pass through counter, and doors. All staff report that children are not allowed in the kitchen, and that they have never observed children in the kitchen.

Special Notes and Action Required:

This complaint is SUBTANTIATED for violation of Licensing Standards related to ratio requirements but not for standards regarding children being allowed in kitchen spaces. The requirements for maintaining ratio, and application of restrictions for combined age groups with recent changes to Licensing Standards were reviewed. No further actions are required or requested. A full license will remain in effect at this time.

Consultant's Signature:

Raymond Salsbury

Date:

08-29-2023