

CHILD CARE CENTER COMPLAINT

Name of Center: Children's Village West	Enrollment:	License ID: 20615
Street: 1757 W 12th St	City: Davenport	IA Zip Code: 52804
Mailing Address: 1002 W Kimberly RD	County: Scott	
Mailing City: Davenport	IA Zip Code: 52806	
Director's Name: Tiffany Stalcup	Center Phone Number: 563-336-7800	
On-Site Supervisors: Stacey Struck	E-Mail Address: stalcup@mail.davenport.k12.ia.us	

Date of Complaint: 03-04-2026**Date of Visit:** 03-11-2026☐ Scheduled ☐ Unannounced ☒ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 3/4/2026, it is alleged a teacher made a four-year-old clean up urine after having an accident.

Licensing Rules Relevant to the Complaint:

109.12(2)a-d The center shall not use as a form of discipline: Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint. Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used. No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

It was confirmed that the identified child had disabilities and requires the assistance of others. It was reported that the childcare staff appeared irritated regarding a toileting accident. The Davenport Community School initiated their investigative process and confirmed that this student had to clean up their own urine, due to the student being mad and turning away from the toilet to urinate directly on the floor. This investigation was verified as "founded" and violated the policy and/or procedure of the Davenport Community School. As a result, the employee was disciplined by district policy, received additional counseling and was required to retake Universal Precautions Training.

The center was fully cooperative and transparent with their process and took immediate action to ensure the safety of children.

In a review of the information the outcome of this complaint is also substantiated. The teacher imposed a punishment relative to toilet training which is a violation of the discipline policy for childcare centers.

Special Notes and Action Required:

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No further action is required at this time.

Consultant's Signature:

Todd Savage

Date:

03-26-2026