IOWA HHS **Iowa Department of Health And Human Services**

## CHILD CARE COMPLIANT

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| **Name of Provider**<br>Courtney VanMaaren | **County**<br>Obrien | |
| **Care Address**<br>615 Washington AVE | **City**<br>Sheldon | **Zip Code**<br>51201 |
| **Mailing Address**<br>615 Washington AVE | **Mailing City**<br>Sheldon | **Mailing Zip Code**<br>51201 |
| **Phone**<br>712-324-3311 | **Email** | |

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| **Date of Complaint:** | 04/18/2024 | **Date of Visit:** | 04/19/2024 |

**Type of Visit**

[ ] Scheduled [X] Unannounced [ ] N/A

**Compliance Regulation**

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

**Recommendation for Registration:**

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

**Category of Care:**

[X] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

**Complaint Details:**

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

**Summary of Complaint:**

Caller state the provider spoke to her today and told her about an incident that happened at the program. The provider was in the kitchen and the children were outside. The children had a rope. One child went down the slide. One child ended up with a rope burn around her neck. The caller gave the parents incident reports and one parent was very upset. Supposedly the provider has a camera system for watching the children outside, allowing her to be in the house.

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**Rule Basis and Findings of Complaint(s):**

110.7(1) The provider meets the following requirements:
a. Gives careful supervision at all times.

I met with the provider at her home in Sheldon on 4/19/24 to discuss the allegations. Courtney explained the incident took place as described to the Department. She said the rope in question was a jump rope that the children often play with. A child put the jump rope across the top of the slide and was holding one end while standing on the ground. The other children were chasing each other around and up the playground equipment when another child went down the slide. The rope rubbed across the child's neck causing a rope burn. The incident took place about five minutes before the children's parents normally arrive to pick them up. Courtney was in the kitchen cleaning up after snack and getting an infant ready to go home. From the kitchen window you can clearly see through the back porch into the fenced in play area. The child came into the house crying and Courtney provided comfort and treated the rope burn. The skin was broke a little so she applied a bandage, which the child soon after took off. Normally she would have called the parents to report the incident, but they were to arrive any minute to pick up the child, so she waited until then to inform them. Afterward she filled out an incident report.

Courtney was inside and not providing careful supervision.

Non-Compliance is found.

**Resolution and Action Required:**

Moving forward, Courtney agreed that she will have all the children playing either inside or outside together so she can be with them providing more direct supervision.

No further action is required at this time.

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| **Consultant's Signature:** | Dave Jaehrling | **Date of Visit:** | 04/23/2024 |
| **Supervisor Signature:** | Sheila Aunspach | **Date of Visit:** | 04/29/2024 |