

CHILD CARE CENTER COMPLAINT

Name of Center:	Shining Stars Child Development Center III, Inc	Enrollment:	123	License ID:	50369
Street:	4850 E University AVE	City:	Pleasant Hill	IA Zip Code:	50327
County:	Polk				
Mailing Address:	4850 E University AVE				
Mailing City:	Pleasant Hill	IA Zip Code:	50327		
Director's Name:	Dianna Marquardt	Center Phone Number:	515-262-1202		
On-Site Supervisors:	Lacey Gomez	E-Mail Address:	shiningstarsdevcenter3@gmail.com		

Date of Complaint: 09-10-2024**Date of Visit:** 09-17-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that on 09/09/2024, a staff member popped a four year old on the mouth.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

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9/10/24 This worker got an email from Lacey Gomez, director at Shining Stars Child Development Center III. Lacey provided information regarding concerns of inappropriate discipline used by a staff member on 9/9/24. Staff member terminated from employment.

9/16/24 Visit to the center. This worker met with Lacey Gomez. Lacey provided copies of some documents: a written statement from the parent of the child, a statement Lacey wrote about the incident. Lacey said the incident occurred on the playground towards the end of the day. There were two staff on the playground, one of them was C.M. The staff was seen hitting the child on the mouth two times. The child had allegedly used swear words.

Lacey showed this worker a video of the incident. C.M. was seen hitting the child on the mouth two times.

Lacey said the staff had told the parent about her actions. Lacey called the staff about it on 9/9/24. The staff denied that she hit the child in any manner. She met with the staff the following day. The staff was terminated from employment on 9/10/24.

Special Notes and Action Required:

109.12(2)a

Center does not use corporal punishment including spanking, shaking, or slapping.

VIOLATION

There are no additional recommendations being made at this time.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

09-17-2024