Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: ChildServe Iowa City Day Health Center

Provider No.: 50235

Address: 2350 Oakdale Blvd, Coralville, IA, 52241

County: Johnson

Director's Name: Barb Williams

On-Site Supervisor: Carlee Nelsen

Phone Number: 3193515437

E-Mail: McKennG@childserve.org

HHS Visit Date: 12/31/2025

Licensing Period: 01/01/2025 to 01/01/2027

Fire Inspection:

Date Inspected: 09/19/2025

Comments: Does comply.

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	7:30 AM to 5:30 PM		
Tuesday	7:30 AM to 5:30 PM		
Wednesday	7:30 AM to 5:30 PM		
Thursday	7:30 AM to 5:30 PM		
Friday	7:30 AM to 5:00 PM		
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General		7	21	14	42
Summer					0

1. Basic Overview

This worker arrived at ChildServe Iowa City Day Health Center - 50235 on 12/31/2025. The center is located inside of a commercial building. The center utilizes three classrooms, a gym, offices and storage space. The center is also attached to: Child Serve's: Applied Behavior Analysis, Concussion Clinic, Developmental Clinic, Feeding Therapy, Mental Health Therapy, Occupational Therapy, Physical Therapy, Psychology, Respite, Speech-Language Pathology and Supported Community Living. The center's fire inspection was completed on 9/19/2025. The center is open year around and serves two- to six-year-old children. Their current enrollment is 24.

The director is Barb Williams. She started with ChildServe in 1998. She has a bachelor's degree in Human Services.

The on-site supervisor is Carlee Nelsen. She started in 6/2024.

This worker observed all programming space in the center and outdoor area to ensure that the environment was safe, sanitary and hazard free. The center was safe, sanitary and hazard free.

The center staff provided careful supervision during the visit. The center was in ratio during the visit. The ratio they provide is 3 children to 1 staff to ensure each's child's needs are individually met.

The center ensures that: medication is stored and documented appropriately, handwashing procedures are followed, staff know how to use the cleaning, sanitizing and disinfecting products and diaper changing procedures were followed.

The center provides morning snack and afternoon snack. Parents provide lunch. The center ensures that each child is

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served a full, nutritionally balanced meal/snack as defined by CACFP guidelines. Staff provided careful supervision at the table during snacks and meals. Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation, and spoilage were followed. Menus were posted.

The center uses the STAR Program. The STAR Program includes detailed lesson plans, teaching materials, data systems and a curriculum-based assessment for teaching in the six curricular areas of receptive language, expressive language, spontaneous language, functional routines, academics, and play & social skills.

The center does not offer field trips or transportation.

The licensing notebook was in full compliance including floor plans, drills, first aid checklist, playground inspections, fuel burning inspection, radon testing, staff handbook/parent handbook, emergency preparedness.

2. Identify Observed Strengths of the program

-The center provides specialized care for young children with Autism.
-The center uses Playground for open parent communication.
-The center's practice is to have a ratio of one to three.
-The center is attached to: Child Serve's: Applied Behavior Analysis, Concussion Clinic, Developmental Clinic, Feeding Therapy, Mental Health Therapy, Occupational Therapy, Physical Therapy, Psychology, Respite, Speech-Language Pathology and Supported Community Living.

3. Identify the aspects that fall below the standard

The center was in full compliance on the date of my visit.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/Recommendations

Based upon the annual visit, it is recommended that this center remain in full licensing status. If citations were issued please ensure that they are corrected as soon as possible. It is important that the director and all staff review the updated Iowa Code 109 https://ccmis.dhs.state.ia.us/providerportal/DocumentViewer.aspx?ID=19 and Comm. 204: https://hhs.iowa.gov/media/6489/download?inline

This worker encourages all centers to work with Child Care Resource and Referral Consultant and their Child Care Nurse Consultant.

Care Resource & Referral (CCR&R) Agencies play a vital role in supporting the quality of child care across Iowa by offering both on-site and virtual consultation services to licensed preschools, Child Care Centers, nonregistered Child Care Home providers and registered Child Development Home (CDH) providers. CCR&R agencies assist providers in complying with state regulations by offering expert consultation, training, and professional development opportunities to enhance the quality of care they provide. A key focus is supporting providers in achieving high performance within the Iowa Quality for Kids (IQ4K®) system https://hhs.iowa.gov/programs/programs-and-services/child-care/iq4k, which aims to improve child care quality across the state. In addition to supporting providers, CCR&R agencies also offer parent referral services and consumer education, helping families navigate the child care system and find quality care options.

Child Care Nurse Consultants (CCNCs) are registered nurses who have early childhood training and are experts in child health, child care, and child safety. CCNC services are available statewide and are part of the Healthy Child Care Iowa program. ECE providers may call or email questions to their local CCNC about health and safety policies, health records, health resources, and specific child health or safety concerns. To contact your local CCNC go to https://hhs.iowa.gov/programs/programs-and-services/child-care/hcci and click on the “CCNC Local Services Map”

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Date: 01/08/2026

HHS Licensing Consultant: Heidi Brown

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.