

CHILD CARE CENTER COMPLAINT

Name of Center:	The Education Station Child Development Center	Enrollment:	170	License ID:	24264
Street:	1780 Lininger Lane	City:	North Liberty	IA Zip Code:	52317
County:	Johnson				
Mailing Address:	1780 Lininger Lane				
Mailing City:	North Liberty	IA Zip Code:	52317		
Director's Name:	Nikki Timmerman	Center Phone Number:	319-626-8555		
On-Site Supervisors:	Martha Greazel	E-Mail Address:	theeducationstation@mail.com		

Date of Complaint: 01-25-2018

Date of Visit: 01-26-2018

☐ Scheduled ☒ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A staff member drew a smiley face on a two year old child right above his belly button with a ball point pin.

Licensing Rules Relevant to the Complaint:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits.

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

The director shared that the staff member did draw on the child; however they learned about this as a form of positive reinforcement. This is not in their employee handbook. Parents have not been informed that staff would be "drawing" on their children. This behavior could cause pain "via a ball point pin" or an allergic reaction to the ink. The employee handbook also states that staff should be positive role models. Positive role models should be drawing on things that you'd want the children to (paper).

It is also not appropriate to lift up a child's shirt to use there stomach as a canvas. This is inappropriate and could be viewed as an inappropriate touch.

Staff should refrain from writing on children.

Special Notes and Action Required:

Staff should refrain from writing on children.

Center director should review the center's policy on appropriate discipline with all staff.

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Consultant's Signature:

Heidi Brown

Date:

03-06-2018