Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Heart 2 Heart

Provider No.: 46400

Address: 1111 Marshall St, Boone, IA, 50036

County: Boone

Director's Name: Sue Eldridge

On-Site Supervisor: N/A

Phone Number: 5154324124

E-Mail: principal@shboone.com

HHS Visit Date: 04/16/2026

Licensing Period: 05/01/2025 to 05/01/2027

Fire Inspection:

Date Inspected: 04/11/2025

Comments: Boone Fire Marshal. For licensing, inspections are due at least every three years.

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [ ] Year-Round
- [X] School Year
- [ ] Summer Only

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HOURS:	Year-round	School-Year	Summer Only
Sunday			
Monday		6:30 AM to 5:30 PM	
Tuesday		6:30 AM to 5:30 PM	
Wednesday		6:30 AM to 5:30 PM	
Thursday		6:30 AM to 5:30 PM	
Friday		6:30 AM to 5:30 PM	
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [ ] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	0	0	10	44	54
Summer					0

1. Basic Overview

An off-year inspection was conducted on 4/16/26. The principal/director was present throughout this visit.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, ratios, nutritional practices, health and safety practices, playground observation (not observed up close again this year because not consistently being used), field trip and transportation practices, and administrative review.

Heart to Heart is a school-age program located in the lower level and cafeteria area of Sacred Heart School in Boone, IA. The center was given permission to open under HHS (formerly known as DHS) licensing on 12/7/15. Prior to this date, the center was under the Department of Education's supervision. The center closed due to Covid in 3/2020 and reopened for business in 1/2023. The center is in operation during the school year only. The center is not in operation during the school year if there are no school days or cancellations. Hours of operation are 6:30am - 7:30am and 3:15pm - 5:30pm. On the day of the inspection, total child enrollment was 39 children.

The center is overseen by a Board. The principal, Sue Eldridge, is currently the director. Sue has many years of experience working in child care/school. Sue also has a BA degree and a Master's degree. The center continues to look for a more permanent director who would then report to the principal. There will be a new principal next school year and a new director.

During the inspection, attendance was being taken and then children transitioned to free-choice play at the different learning stations set up throughout the classroom. After this activity, children were observed lining up to wash their hands and then eat the PM snack. Children gave specific answers as to where they relocate to for monthly fire and tornado drills. Toys and

other equipment are being cleaned and sanitized daily.

NUTRITION: The center only serves a PM snack to children. The food menu is posted for the week and met CACFP requirements. All food storage observed was sufficient. Children at in the classroom at the cafeteria style tables and chairs.

TRANSPORTATION/FIELD TRIPS: The center does not go on field trips. The center, at times, will walk around the block for outdoor play.

PLAYGROUND: The center has access to the school playground, but like last year, this is currently being used sparingly due to some safety concerns. However, the playground will need to start being incorporated into daily activities for children again in the near future. Staff stated children do get outdoor playtime at the front of the school. Once the playground is being used again, monthly playground checks will be needed again.

For more difficult child behaviors, the director stated she makes it a point of emphasis to be available to staff and keep open lines of communication with staff, children, and children's families.

2. Identify Observed Strengths of the program

The center has access to other school personnel and resources

The center incorporates a faith based value system in their teachings which carries over from the school day.

Good child/staff interactions and activities were observed during the visit.

The program sets aside time each day for children to get any homework completely they received earlier in the day.

There is a secure entrance into the school.

The director believes a strength of the center is that the children they care for are healthy and well behaved overall. The center, like last year, has had minimal sickness issues so far this year.

There is good communication between staff.

Enrollment remains steady.

The center uses Brightwheel.

3. Identify the aspects that fall below the standard

109.7(2): Center directors and all staff have the required contact hours of training.
One staff did not have professional development training certificates in their file nor in I - Power. Information on I - Power was provided to this staff person.

109.10(13)b: Emergency instructions, phone numbers, and diagrams for fire, tornado, and flood shall be visibly posted and documented at least once a month for fire and tornado. Records shall be maintained for current and previous year.
October 2025, Jan. 2026, February 2026, and March 2026 either fire and/or tornado drills were not documented. It is imperative that these drills be documented monthly.

109.10(13)c: Center shall develop procedures for annual staff and volunteer training on emergency plans.
Staff questioned did not know certain procedures when questioned. A document should be created for staff to sign/date annually that they have read these procedures.

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4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

The below standards identified at this year's inspection will need to be maintained annually.

The playground will need to start being used again in the near future.

5. Special Notes/Recommendations

Radon testing was completed 5/3/24 - 5/6/24. Radon levels in the classroom came back below the 4.0 cutoff. Because levels were below 4.0, the center can move to testing for radon at least every five years now. So long as radon levels remain below 4.0, they can remain on a five year plan. If at the next testing, levels in any classroom come back 4.0 or higher, the center will have to have a mitigation plan, retest, and at least temporarily move back to testing every two years.

The annual furnace inspection is completed two times a year and was last completed 12/30/25.

I-Power was discussed at the visit. All staff will need to upload training into I - Power and be linked to this center. There are additional instructions and videos on the CCR&R website that can assist staff with I - Power.

As mentioned the last two years, children who attend this program also attend this school. Their physicals and immunizations are on file with the school. However, a section should be added to the enrollment/annual update paperwork stating so.

The center is using Brighwheel for billing. Brighwheel can also be used for child forms if desired.

The center is still looking for a possible director who reports to the principal. CCR&R can also provide assistance with this task.

Date: 04/17/2026

HHS Licensing Consultant: Nate Knepper

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Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.