IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Ashley Hill	**County** Polk	
Care Address 2515 E 28th ST	**City** Des Moines	**Zip Code** 50317
Mailing Address 2515 E 28th ST	**Mailing City** Des Moines	**Mailing Zip Code** 50317
Phone 515-418-8945	**Email**	

Date of Complaint:	02/02/2023	**Date of Visit:**	03/27/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[X] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Health and Human Services was made aware of allegations if true would potentially make the Child Development Home unsafe for children to be cared for.

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Rule Basis and Findings of Complaint(s):

110.8 “Conditions in the home shall be safe, sanitary, and free from hazards.”

Findings:
This worker went to the Child Development Home unannounced on 2/27/2023 to address the alleged complaint and complete a full compliance visit. Ashley allowed this worker into the home and was cooperative with the complaint and compliance visit. This worker was able to see the entire home. No safety concerns were observed during the walk through. Ashley was caring for 5 pre-school children at the time of the visit.

This worker discussed with Ashley the alleged incident. Ashley shared the details of what occurred and was open with information. Ashley identified the incident as reported was inaccurate. Ashley communicated the incident happened on the weekend and was not during child care hours.

A complete compliance visit was completed during the visit and the only compliance issue identified during the visit was that a smoke alarm needed to be installed in one of the rooms occupied by the children in care.

On 3/13/2023 Ashley updated this worker, all concerns regarding the allegation have been successfully resolved.

Resolution and Action Required:

At this time the allegation reported to HHS has been successfully resolved in a positive manner. There are no safety concerns regarding the Child Development Home. No further action is required.

A complete compliance visit was also completed on 2/27/2023 and the non-compliance concern was addressed in a separate letter. The concern was a smoke detector needed to be installed in one of the rooms occupied by children in care.

Consultant's Signature:	Jake Aringdale	**Date of Visit:**	03/14/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	03/14/2023