IOWA HHS **Iowa Department of Health And Human Services**

## CHILD CARE COMPLIANT

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| **Name of Provider**<br>Keana Coffey | **County**<br>Pottawattamie | |
| **Care Address**<br>3005 Margaret AVE | **City**<br>Council Bluffs | **Zip Code**<br>51501 |
| **Mailing Address**<br>3005 Margaret AVE | **Mailing City**<br>Council Bluffs | **Mailing Zip Code**<br>51501 |
| **Phone**<br>402-320-2572 | **Email** | |

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| **Date of Complaint:** | | **Date of Visit:** | |

**Type of Visit**

[ ] Scheduled [X] Unannounced [ ] N/A

**Compliance Regulation**

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

**Recommendation for Registration:**

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

**Category of Care:**

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

**Complaint Details:**

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

**Summary of Complaint:**

IDHHS compliance staff received a concern that the provider was over numbers in the preschool age range by one child.

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**Rule Basis and Findings of Complaint(s):**

110.6 No more children are in care than the number authorized on the registration certificate.
110.14 (1) a. Not more than eight preschool children present at any one time including infants.
e .When more than 8 children are present for more than 2 hours, a DHS-approved assistant at least 14 years old is present. unless extra children are present as a result of an emergency school closing

The provider stated that she knew she was over numbers by one child. She reported that she would occasionally watch her niece and that places her overnumbers for a Category B home for the allotted number of preschool aged children and also as a single provider with no assistant or substitute.

**Resolution and Action Required:**

The provider reported that she would on occasion watch her niece. She has told her family that she can no longer watch her niece until one child starts Kindergarten in August.

The provider had already remedied the situation prior to DHHS compliance visit. We did discuss that she maintain the number of 8 children from this point forward.

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| **Consultant's Signature:** | Stacy Burris | **Date of Visit:** | 06/29/2023 |
| **Supervisor Signature:** | Sheila Aunspach | **Date of Visit:** | 06/29/2023 |