



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jodie Fistler		County Cerro Gordo	
Care Address 909 13th ST SE		City Mason City	Zip Code 50401
Mailing Address 909 13th ST SE		Mailing City Mason City	Mailing Zip Code 50401
Phone 641-420-4241		Email	

Date of Complaint:	12/12/2025	Date of Visit:	12/15/2025
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

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Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The Department received a complaint that Registered Child Development Home Category B provider Jodi Fistler had left a child in care of an unapproved substitute on two occasions when a family member had arrived to pick up the child. I conducted an unannounced visit on 12/15/2025 and spoke with the provider.

Jodi works a second job outside the home in late afternoons and evenings after the children have been picked up. Jodi was familiar with the likely days forming the basis of the complaint. She explained that during the holiday season this past month, she was called into her second job a little early a couple of days. Jodi said she left 15-30 minutes before the child was due to be picked up. She had her HHS-approved assistant Michaela stay with the child until the family picked up. Michaela is a 26 year old adult child of Jodi's who is currently a nursing student. Though Michaela is not approved on Jodi's registration as a substitute at this time, she is an approved assistant. Michaela has the required background checks, has Mandatory Reporter training valid through 11/2027, and CPR/First Aid good through 11/2026.

Jodi and I discussed that it would be easy to apply to have Michaela upgraded to a substitute/assistant with a change application to the Registration Unit. Michaela would need to complete the 12 Essentials training modules and she would have the necessary requirements met. Jodi plans to contact her CCR&R worker Kathy Lloyd to assist in completing a change application and help get Michaela logged into her account for the Essentials training modules.

The complaint described that on one of the occasions, Jodi's parents were supervising the child upon pick up. Jodi disagreed with that description, adding that her father passed away decades ago. I am unable to determine any use of parents as a substitute.

Rule Basis and Findings of Complaint(s):

Rules:
110.7(1)d "If absence is planned, care is provided by a HHS-approved substitute."

Provider Jodi Fistler was out of compliance using her HHS-approved assistant in the role as a substitute on the reported occasions.

Resolution and Action Required:

Provider can upgrade her assistant to include being an eligible substitute with a change application to the Registration Unit and completion of the 12 Essentials training modules. I will check the Kindertrack system by 1/31/2026 to see if Michaela has been added as a substitute. I will review her completion of the 12 Essentials training modules during our next visit.

Jodi should not include any use of an unapproved substitute in the future.

Addendums:

- Addendum1: Per my check of the kindertrack system, Michaela was added as an HHS-approved substitute as requested.

This Addendum is approved by supervisor on 2/4/2026 4:00:21 PM



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Consultant's Signature:	Earl Crow	Date of Visit:	12/15/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	02/02/2026