

CHILD CARE CENTER COMPLAINT

Name of Center:	Lil' Wildcat Education Center	Enrollment:	70	License ID:	51865
Street:	616 N Idaho St	City:	Glidden	IA Zip Code:	51443
County:	Carroll				
Mailing Address:	PO Box 76				
Mailing City:	Glidden	IA Zip Code:	51443		
Director's Name:	Jordan Lawson	Center Phone Number:	712-497-1069		
On-Site Supervisors:	Lexie O'Brien	E-Mail Address:	lilwildcatchildcare@gmail.com		

Date of Complaint: 04-14-2026**Date of Visit:** 04-20-2026☒ Scheduled ☐ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 4/14/26, it was reported that a two-year-old male child eloped from the child care center and was located outside unsupervised.

Licensing Rules Relevant to the Complaint:

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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On 4/14/26, I received emails from Director Jordan Lawson about a two-year-old male child that exited the building through the emergency fire exit door without staff and was located in the parking lot.

On 4/15/26, I talked with Director Jordan Lawson. A person from CCR&R was at the center the day before to help them come up with a plan because a two-year-old male child keeps eloping. When the CCR&R worker left, the child eloped and ran outside. The lead teacher, B.S., was in the restroom and the other staff, K.M., was changing another child's diaper. There are guidelines in place that there will always be two staff in the room. If one is gone, then the one in the room can't be changing a diaper and needs to be focused on all of the children. K.M. immediately called for help when the child eloped out the fire exit door, and as soon as someone arrived to cover the room, K.M. ran outside to get the child. Jordan was not at the center yesterday. They have come up with an Elopement Safety Plan and Child Safety and Development Plan, and they are going to put alarms on the fire exit doors.

On 4/20/26, my coworker and I met with Jordan and staff members B.S. and K.M. K.M. was in the room with the child when he eloped. She was changing the diaper of another child when the two-year-old male was standing at the door that exits outside. She put the child on the changing table down and immediately attempted to get the two-year-old male before he exited the building; however, as she got close to him, he ran out the building. K.M. called for help and as soon as another staff member arrived to care for the children in the room, she ran outside after him. All of this can be seen on video.

Jordan reported they have come up with some preventative measures to try to prevent the child from eloping in the future. Alarms have been put on the doors so staff will be alerted if he leaves. The room was rearranged so the child does not have a direct path to leave the room and exit the building. He would need to maneuver around some shelving. The fire exit door is not blocked.

The center devised an Elopement Safety Plan and Child Safety and Development Plan.

Because K.M. and B.S. didn't follow protocols for supervision, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.10(14)A AS IT PERTAINS TO SUPERVISION OF CHILDREN.

Special Notes and Action Required:

The preventative strategies identified in the Child Safety and Development Plan are

1. Staff will maintain close supervision, especially during high-risk times (arrival, transitions, outdoor play).
2. The child will be positioned within sight and reach of staff at all times.
3. Visual cues (stop signs, symbols) will be placed near the exit door.
4. Door alarms or safety devices will be checked regularly to ensure proper function (per licensing regulations).

Consultant's Signature:

Tausha Bottorff

Date:

04-24-2026