

**Child Care Complaint**

Name of Provider Stacy Anderson	County Montgomery	
Care Address 708 E Washington AVE	City Red Oak	Zip Code 51566
Mailing Address 708 E Washington AVE	Mailing City Red Oak	Mailing Zip Code 51566
Phone 712-621-5146	Email	

Date of Complaint:	04/25/2018	Date of Visit:	05/02/2018
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input type="checkbox"/>	Category A
<input checked="" type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Summary of Complaint:	
Complaint included that the provider was over numbers on more than one occasion. High numbers in a daycare home can lead to unsafe conditions due to lack of supervision.	
This worker completed an unannounced visit to the home of Stacy Anderson. This worker arrived at 1:10 PM.	
This worker spoke with Stacy about the concern of the number of children in her daycare. This worker showed Stacy a print off of the last week of March and the concerning days.	
Stacy reported that she made aware by the food program that she was over numbers at the end of March. These were the dates that this worker had been made aware of as well.	
We discussed if she can find someone to be an assistant or a substitute for her. Stacy reported that her husband is home after 2:30 and she has a 16 year old daughter. This worker explained how she can put in a change application to add those two as assistants to her registration. This worker also explained that the only extra step they would need at this time would be the mandatory reporter training.	

Rule Basis and Findings of Complaint(s):
Rule: 110.14 (1) a-f Provider was over numbers for two days during the week of March 26 to 30. On March 28th, provider was over numbers for 1.5 hours and on March 30th, she was over numbers consistently all day.

Resolution and Action Required:
Stacy reported that she was unaware that her husband was not considered a helper as he was approved. This worker explained that all household members need to be approved to be in a daycare home. She also reported that she has a 16 year old daughter who can help her. We discussed getting them on her registration and the steps to complete that process.
This worker realizes that the 16 year old daughter was not on the original application last year. This worker will reach out to her and advise that her daughter needs to be added.
The provider reported that four children now have different hours than they did in March. This worker did advise that continued issues with over numbers would be a reason for revocation of her registration.

Consultant's Signature:	Stacy Burris	Date of Visit:	05/02/2018
Supervisor Signature:	Anne Matthai	Date of Visit:	05/02/2018