

CHILD CARE CENTER COMPLAINT

Name of Center: Little Angels Learning Center	Enrollment: 38	License ID: 27735
Street: 606 E Army Post Rd Ste 5	City: Des Moines	IA Zip Code: 50315
County: Polk		
Mailing Address: 606 E Army Post Rd Ste 5		
Mailing City: Des Moines	IA Zip Code: 50315	
Director's Name: Ok Jeun	Center Phone Number: 515-285-2073	
On-Site Supervisors:	E-Mail Address: okja50@hotmail.com	

Date of Complaint: 11-25-2024**Date of Visit:** 12-02-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that staff at Little Angels Learning Center are not assuring that the children have clean cots and bedding to sleep on. Staff have infants sleeping in swings and bouncy seats and not in cribs. Staff did not properly treat a lice breakout in the center and this lasted for five months.

Licensing Rules Relevant to the Complaint:

109.12(4) Sufficient toilet articles are provided for handwashing. Sufficient and safe indoor play equipment, materials, and furniture that conforms with CPSC or ASTM. Play equipment, materials, and furniture meet the developmental, activity, and special needs of the children. Room's arrangement does not obstruct the direct observation of children. Individual covered mats, beds, or cots, and appropriate bedding is provided for all children who nap. Procedures are developed and implemented to maintain equipment and materials in a sanitary manner. Sufficient spacing is maintained between equipment to reduce transmission of disease and allow ease of movement by children and staff to respond to activities and care needs. Sanitary procedures are followed for use and storage of personal hygiene articles.

109.12(5)h Centers operating five hours or less on a daily basis: Sufficient number of cribs or crib-like furniture for children who may nap that provide a waterproof mattress, sufficient bedding, meet CPSC or ASTM standards, maintained in a sanitary manner, and used only by one child at a time.

Inspection Findings:

CHILD CARE CENTER COMPLAINT

This worker went to the center for an unannounced visit. This worker met with Ok and explained the purpose of the visit. This worker went observed all the classrooms and talked with staff.

Ok said they had some issues this past summer with some school age children having head lice. It was one family. The family was having a hard time getting rid of the head lice. There were no other children, nor other children in other classrooms that got headlice.

Ok said she does the laundry for the cot sheets and the cribs. She does the laundry at home since they don't have a washer and dryer at the daycare. She does the laundry once every two weeks. She wasn't aware the laundry for cots sheets and cribs was supposed to be done weekly. She can do the daycare laundry weekly.

There was a swing in the infant classroom. The children in the infant classroom are currently 10 months, 11 months, 18 months and 19 months. There were issues with infants being allowed to sleep in the swing at the last visit. Ok said she was going to remove the swing at that time. The swing wasn't removed. The swing belongs to the family of the 10 month old. This child is the only one who uses the swing. This worker looked up the manufacturer's information for this swing. The swing is to be used for infants up to the age of nine months or up to 20 pounds. Ok said she will let the family know the infant is too old to use the swing per the manufacturer's information and the swing will be removed.

Special Notes and Action Required:

109.12(4)

Sufficient toilet articles are provided for handwashing.

Sufficient and safe indoor play equipment, materials, and furniture that conforms with CPSC or ASTM. Play equipment, materials, and furniture meet the developmental, activity, and special needs of the children.

VIOLATION

109.12(5)h

Centers operating five hours or less on a daily basis: Sufficient number of cribs or crib-like furniture for children who may nap that provide a waterproof mattress, sufficient bedding, meet CPSC or ASTM standards, maintained in a sanitary manner, and used only by one child at a time.

VIOLATION

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

12-29-2024