

CHILD CARE COMPLIANT

Name of Provider Juanice LaGrone-Freeman	County Scott	
Care Address 7311 Pine ST	City Davenport	Zip Code 52806
Mailing Address 7311 Pine ST	Mailing City Davenport	Mailing Zip Code 52806
Phone 563-320-7653	Email	

Date of Complaint:	05/02/2025	Date of Visit:	05/05/2025
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Type of Visit

☐ Scheduled	☒ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☒ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
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Did this complaint result in a death to a child?	☐ Yes	☒ No
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Summary of Complaint:

Juanice LaGrone-Freeman (in-home daycare provider) is reportedly not providing adequate supervision to a pre school child. Child has been injured three times in the last month while in Juanice's care. At least two injuries reportedly occurred while Juanice was in another room. Concerns that Juanice sits in her office all day while the kids are in the playroom and she is unable to see them and maintain appropriate supervision.

This worker and HHS worker Haley Brock attempted an unannounced visit on 5/2/2025 to discuss the concerns presented

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to the Department. Upon arrival, someone else answered the door and stated that Juanice was not there as she had a funeral to attend. It was determined that the individual was Juanice's approved substitute Helen. Asked Helen to let Juanice know we stopped by and we will try again next week sometime.

On 5/5/2025, HHS workers Huinker and Brock arrived for an unannounced visit with Juanice at her child development home. Discussed the reported concerns with Juanice. Juanice stated that the child in question is 'heavy-headed, knock-kneed, and pigeon-toed' which makes him very clumsy and prone to injuries. Juanice reported that she was changing diapers on one occasion and she heard crying. The child was holding his head and Juanice noticed blood. The child had a small 'hole in his head' from hitting his head on the corner of a lower shelf. It is noted that the furniture is actually child furniture and has rounded corners. Juanice contacted the child's father and asked him to pick the child up. Juanice shared a picture of the child's injury on her cell phone with Huinker and Brock. The child's father picked the child up within 15-20 minutes. The child was still a bit upset, but was eating lunch with his friends when dad arrived. The doctor advised taking the child straight to the emergency room for treatment, which the father did. X rays were taken and the child received two stitches to close the wound. No additional concerns were noted. Approximately two weeks following this injury, the child got his stitches removed and the following week, the child again hit his head. Juanice reported she was sitting in her front room on a blue chair at the table. The child bent down to pick up a toy, hit his head on the table in the exact spot where the stitches were. The child still had a bandaid on his head from having the stitches removed. No blood was noted. Juanice had the child sit down for about 20 minutes following this. The following day, the child's parent contacted Juanice and reported that there was another bruise under the bandaid near the stitches. Juanice reported she wasn't aware of the bruise that had formed since it was covered by a bandaid, but had told dad about the child hitting their head again. Juanice reported that the child's father was who she first had a contract with for child care services. Juanice reports an excellent relationship with the father. The child's mother started becoming involved in the last 3-5 months. The father reports he believes the mother is 'overcompensating' with this child since she doesn't have a relationship with her other children. Juanice informed the father that she can't continue to provide care to the child and have the mother continue to 'nit pick' everything that occurs. Juanice informed the father that they need to find new child care for the child.

Juanice reported that she may go into her office occasionally to do paperwork, however the house is small and the kids are not in danger. HHS workers Huinker and Brock toured the home on 5/5/25. There were no concerns noted regarding the layout of the home.

On 5/16/25, HHS Huinker contacted two parents who utilize Juanice for child care. One parent stated they have used Juanice for child care for over 10 years. This parent reported that Juanice has great communication with them regarding their children and will contact them immediately to report any injuries that may occur. They have never had any concerns with the care Juanice provides and would recommend her to anyone. Another parent stated they have used Juanice for approximately three years. This parent stated that Juanice has a very structured daily routine she maintains which is helpful for the kids. They know what to expect and it doesn't randomly change day to day. This parent stated Juanice communicates well with them and puts notes on her door of any upcoming schedule changes. They trust her with their children and did not have any concerns to discuss.

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Rule Basis and Findings of Complaint(s):

Code of Iowa, Chapter 237 A
441 Iowa Administrative Code Chapter 110

441 IAC 110.7(1)a. Provider gives careful supervision at all times. b. Frequently exchanges information with the parent of each child to enhance the quality of care. c. Gives consistent, dependable care. Is capable of handling emergencies. d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a HHS-approved substitute. If absence is planned, the parents are given at least 24 hours prior notice.

There is not information to support the concern that Juanice did not provide appropriate supervision to children in her care. Juanice notified parents and responded appropriately. The second injury that caused a bruise in the same location was not noted to require first aid or medical care due to the band aid covering it. Juanice did inform the parent the child hit their head again.

441 IAC 110.8(1)o. Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of occurrence, shared with parents, and copies are in the child's file.

Juanice did not complete an injury report form following the injury that occurred. Juanice did complete one 5 days after the injury per this worker's request. The child is no longer attending Juanice's child care and therefore a parent signature is not on the injury report form.

Resolution and Action Required:

Juanice completed an injury report form since one had not been completed following the injury. Juanice will continue to complete injury report forms on the day of injuries, get parent signatures, provide a copy to the parent and maintain a copy in the child's file.

Consultant's Signature:	Kathy Huinker	Date of Visit:	05/02/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	05/16/2025