IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Beatrice Sindayigaya	**County** Polk	
Care Address 2516 Whispering Ridge Dr	**City** Des Moines	**Zip Code** 50320
Mailing Address 2516 Whispering Ridge DR	**Mailing City** Des Moines	**Mailing Zip Code** 50320
Phone 515-732-6720	**Email**	

Date of Complaint:		**Date of Visit:**	

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[X] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 12/01/2023 the Department of Health and Human Services received a complaint regarding registered category A child development home provider, Beatrice Sindayigaya. The complaint alleges Ms. Sindayigaya is using physical discipline for daycare children.

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Rule Basis and Findings of Complaint(s):

RULE(S):
441 IAC 110.8(6) Discipline. Discipline shall conform to the following standards:
Corporal punishment including spanking, shaking and slapping shall not be used.
Punishment which is humiliating or frightening or which causes pain or discomfort to the child shall not be used.
Punishment shall not be administered because of a child's illness, or progress or lack of progress in toilet training, nor shall punishment or threat of punishment be associated with food or rest.
No child shall be subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family.
Discipline shall be designed to help the child develop self-control, self-esteem, and respect for the rights of others

FINDING(S):
Myself and an additional social worker completed an unannounced visit on 12/5/2023 to Ms. Sindayigaya 's daycare residence. Ms. Sindayigaya allowed entrance to discuss the complaint. No daycare children were present during this visit but two young family members were present. We reviewed the concerns regarding discipline. Ms. Sindayigaya denies she uses any physical discipline. Ms. Sindayigaya explained she uses a timeout or calls parents to address discipline. No evidence was observed to suggested that physical discipline is being implemented. All disciplinary rules and regulation were reviewed with Ms. Sindayigaya during the visit. Compliance with disciplinary regulation is found to be present.

Resolution and Action Required:

A full compliance visit was completed at this time. Minor corrective actions were necessary at that time, unrelated to the current complaint. This report concludes the evaluation of this complaint, no further action is required at this time.

Consultant's Signature:	Ellen Abbott	**Date of Visit:**	01/04/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	01/05/2024