Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Kids Express Daycare **Enrollment:** 55 **License ID:** 29523

Street: 102 Prospect St **City:** Sanborn **IA** **Zip Code:** 51248 **County:** Obrien

Mailing Address: 102 Prospect St

Mailing City: Sanborn **IA** **Zip Code:** 51248

Director's Name: Jenny Beck **Center Phone Number:** 712-930-5535

On-Site Supervisors: **E-Mail Address:** KEDsanborn@gmail.com

Date of Complaint: 09-08-2023 **Date of Visit:** 09-13-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[ ] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged a daycare staff grabbed a child by the wrist and aggressively pulled child outside and put them on the ground.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

Licensing completed a visit to Kids Express Child Car Center on 09-13-23. The following is based upon observations while on-site, a face-to-face interview with director Jenny Beck and a review of administrative items:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping. RULE VIOLATED
-Director Jenny Beck stated she was made aware that a staff member, grabbed a child by the wrist and aggressively pulled the child outside and sat them down outside aggressively. Ms Beck stated that the child that the child did not have any injuries from this. Ms. Beck shared child is in a class with their parent who is a staff member and child did not want to go outside without their mother. The other staff member in the room then grabbed child and was aggressive to them and made the child go outside.
-Ms. Beck stated that she reviewed camera which did show the staff member was being aggressive to child.
-Ms. Beck stated that the center's discipline policy is a hands off policy for staff and that staff are to use redirection for discipline.
-Ms. Beck stated that after discussion with the board staff member is no longer working at the center.

Special Notes and Action Required:

Based on the above, no response to this report is requested.

It is expected that director Jenny Beck continue monitoring staff and children interactions to ensure children are safe.

Consultant's Signature:

Jana Drew

Date:

10-05-2023