

CHILD CARE CENTER COMPLAINT

Name of Center: Singing Cedars	Enrollment: 20	License ID: 51137
Street: 2149 N. B ST	City: Fairfield	IA Zip Code: 52556 County: Jefferson
Mailing Address: 2149 N. B ST		
Mailing City: Fairfield	IA Zip Code: 52556	
Director's Name: Angelina Hart	Center Phone Number: 641-632-2230	
On-Site Supervisors: Erin Levi	E-Mail Address: info@singingcedars.com	

Date of Complaint: 01-31-2025**Date of Visit:** 01-31-2025
☐ Scheduled
☒ Unannounced
☐ NA

☒ Non-Compliance with Regulations Found
☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that staff left three 3 year old's in soiled clothing for a prolonged period of time resulting in red inflammation. It is further alleged this staff left bruises on a three year olds elbow. She was terminated.

Licensing Rules Relevant to the Complaint:

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours.

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

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The determination of this report was based on staff and administration interviews, other HHS personnel meeting with the child and parents, a review of staff and child documentation and incident reports. Other HHS personnel observed pictures of the bruising. An unannounced visit was conducted by HHS licensing on 1/31/25.

The Director reported the following, "There were five distinct marks on a child's elbow bend that seemed consistent with fingers – four on top, one on back side. The bruises were bluish-purple when seen. She indicated the child was one of only two who napped in the afternoon that day. When the assistant teacher left, she reported she heard the children yelling in a concerning way. It was noted there have been other concerns with this staff's force towards others. It has been heard that she will speak sweetly to the students by saying they are hurting themselves as she tries to put their coats on. Others note the children do not make noises like this when they are getting their jackets on. This occurs in the boot room. This child's mother had reported to the daycare that she went home with soiled snow gear. The child had red inflammation due to prolonged exposure to urine and feces.

She believed the teacher was not properly addressing the children's hygiene. There were also general concerns that she withheld toilet paper from the children and they would be left wet. Angelina reported concerns for the hygiene of two other children while in the care of the staff. A male child's parent had reported to the daycare that he went home with soiled snow gear. He had red inflammation due to prolonged exposure to urine and feces. She reported on December 6, Angelina went into the classroom to give the staff a break near the end of nap time. The staff stated the child needed to use a bathroom. Angelina went to check on him and he was asleep on the toilet. Angelina stated his pants were completely soaked. When he got up, he had marks on his bottom for how long he was sitting on the toilet. Angelina reported concerns for the hygiene of another male child. His parent had reported to the daycare that he went home with soiled snow gear. He had red inflammation due to prolonged exposure to urine and feces.

Other HHS personnel met with the child and family on 2/4/25. She was provided with photographs of the bruises that occurred on 10/31/24 where fingerprint or handprint bruises were observed. Mother of the child indicated she witnessed this staff grabbing the child and assumed the bruises came from staff. She indicated she did not report the bruising to the school at that time. She reported again in December her daughter came home complaining that the staff had again grabbed her by the arm and hurt her. She indicated there were no marks or bruises from the December incident. She then reported both incidents to the Director.

1. 109.11(3)a Center shall ensure that: Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

Three different parents reported their children came home with soiled clothing which indicates they were not being changed frequently enough. The Director found a three year old child asleep on the toilet with wet pants. One child's parent reported the child came home with bruising on her arm in October. Pictures of the bruises were provided to HHS in January. They appeared to be from fingers or a hand print. The same child reported in December the teacher had again grabbed her by the arm and hurt her. Staff in the building indicated they would hear the children cry out when this staff was alone with them. Children should not be left on the toilet long enough to fall asleep. Safety and sanitation procedures for handling children were not followed in these instances. VIOLATION

2. 109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:

Minor injuries.
 Minor changes in health status.
 Minor behavioral concerns.
 Incidents resulting in injury to a child.

The Director found a 3 year old child asleep on the toilet alone. She indicated his pants were soaking wet. An incident report for this incident should have been completed and given to parents. VIOLATION

Special Notes and Action Required:

This staff is terminated. The program should complete incident reports with any concerns with staff supervising children moving forward. All staff should have up to date training. CCR&R and IDPH can be accessed for any health and safety matter.

HHS made a referral to IDPH and CCR&R on 1/31/25 to assist the program with policies, incident reports, trainings on children with behaviors, and child and staff files.

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Consultant's Signature:

Jill Seibert

Date:

02-05-2025