



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Shardae Care LLC		County Scott	
Care Address 1601 N Harrison ST		City Davenport	Zip Code 52803
Mailing Address 1601 N Harrison ST		Mailing City Davenport	Mailing Zip Code 52803
Phone 563-549-1165		Email	

Date of Complaint:	12/11/2024	Date of Visit:	12/12/2024
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Type of Visit		
☐ Scheduled	☐ Unannounced	☒ N/A

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

Complaint Details:	
Did this complaint result in a serious injury?	☐ Yes ☒ No
Did this complaint result in a death to a child?	☐ Yes ☒ No

Summary of Complaint:	
Concerns reported that Shardae billed for as many as 14 children at one time for several days during the last couple of billing cycles.	

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Rule Basis and Findings of Complaint(s):

Code of Iowa, Chapter 237A
 441 Iowa Administrative Code, Chapter 110
 441 IAC 110.6 No more children are in care than the number authorized on the registration certificate.
 441 IAC 110.14(a,b,c) Category B: Number of children.

Findings:

This worker called Shardae on 12/12/24 to discuss the concern of Shardae caring for 14 children on numerous days during the last couple of billing cycles. Shardae stated that the days she was over by 2 children occurred on days there was an overlap in transition times. Shardae explained further that this occurred when one family dropped off before the other children were picked up. Shardae stated that the problem has been resolved because she has one family that is no longer utilizing her for child care services. This will eliminate the hour she had previously been over capacity. This worker discussed her allowed capacity and that the state does not allow any 'transition' times therefore parents need to ensure that they pick up and drop off timely to avoid being over numbers. Shardae expressed her understanding of this and again stated that since she is no longer caring for one family, this will not occur again.

Resolution and Action Required:

No further action is required by Shardae at this time. HHS will continue to monitor Shardae's billing patterns to ensure that this situation has been remedied.

Consultant's Signature:	Kathy Huinker	Date of Visit:	12/12/2024
Supervisor Signature:	Sheila Aunspach	Date of Visit:	12/12/2024