

**Child Care Complaint**

Name of Provider Cheryl Mathis	County Des Moines	
Care Address 515 Cedar ST	City Burlington	Zip Code 52601
Mailing Address 515 Cedar ST	Mailing City Burlington	Mailing Zip Code 52601
Phone 262-676-7321	Email	

Date of Complaint:	09/05/2018	Date of Visit:	08/15/2018
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Type of Visit			
<input checked="" type="checkbox"/> Scheduled	<input type="checkbox"/> Unannounced	<input type="checkbox"/> N/A	

Compliance Regulation			
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled	

Recommendation for Registration:	
<input checked="" type="checkbox"/> No Changes to registration status recommended	
<input type="checkbox"/> Revocation of Registration	
<input type="checkbox"/> Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
<input checked="" type="checkbox"/> Category A	
<input type="checkbox"/> Category B	
<input type="checkbox"/> Category C (with no co-provider)	
<input type="checkbox"/> Category C (with co-provider)	
<input type="checkbox"/> Non-registered Child Care Home with CCA Provider Agreement	

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:
Cheryl has been overcapacity in the amount of children she can serve at any given time as a Category A Registered Provider.

Rule Basis and Findings of Complaint(s):

IAC 441.110.6 No more children are in care than the number authorized on the registration certificate.

8/15/18 This worker met with Cheryl at her childcare home to discuss the concerns before the department. There was one daycare child present in the home. This worker showed Cheryl the overcapacity spreadsheet for the billing period 6/4/18 to 6/17/18. This showed Cheryl overcapacity for the following days and periods of time:

6/4/18 From 3:30 to 4:30 pm and 10:00 to 10:30 pm there were 10 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/6/18 From 10:00 to 10:30 pm there were 9 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/7/18 From 3:30 to 4:30 pm and 10:00 to 10:30 pm there were 9-10 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/8/18 From 7:30 am to 3:00 pm there were 7 children present (Cheryl's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time). From 3:30 to 4:30 pm and 10:00 to 10:30 pm there were 9-10 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/11/18 From 10:00 to 10:30 pm there were 9 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/13/18 From 3:30 to 4:30 pm and 10:00 to 10:30 pm there were 9-10 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/14/18 From 3:30 to 4:30 pm and 10:00 to 10:30 pm there were 9-10 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

6/15/18 From 7:30 am to 3:00 pm there were 7 children present (Cheryl's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time). From 10:00 to 10:30 pm there were 9 children present (Cheryl's category of childcare home only allows for her to have 8 children maximum at any given time).

Cheryl stated this should not be a concern any longer as a couple of her families have not returned and she will speak with the remaining families she serves about finding alternate care for the school-aged children so they are not here for longer than two hours. This worker stated Cheryl needs to feel free to contact this worker or Jodi Norton from Child Care Resource and Referral if she has any future questions regarding the number of children she can provide care to at any given time.

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Complaint: There is a preponderance of evidence to show the concern before the department is valid.

Resolution and Action Required:

Cheryl signed a voluntary safety plan which states: Cheryl will remain within her legally allowed capacity of children that she is allowed to care for at any given time. This shall take effect immediately and will last for as long as Cheryl provides childcare in her home.

The Department of Human Services may conduct random safety visits to the home in order to insure the safety plan is adhered to.

Consultant's Signature:	Chad Reckling	Date of Visit:	10/26/2018
Supervisor Signature:	Machelle Pezley	Date of Visit:	10/31/2018