

IOWA DEPARTMENT OF HUMAN SERVICES

Child Care Complaint

Name of Provider	County					
Sara Weltha	Polk					
Care Address	City		Zip Code			
4120 65th ST	Urbandale		50322			
Mailing Address	Mailing City		Mailing Zip Code			
4120 65th ST	Urbandale		50322			
Phone	Email					
515-556-4002						
Date of Complaint: 08/08/2019		Date of Visit:		08/13/2019		
Type of Visit						
[] Scheduled	[X] Ur	Unannounced		[] N/A		
Compliance Regulation						
[X] Non-Compliance with Regulations Found [] Compliance with Regulations Found						
Recommendation for Registration:						
[X] No Changes to registration status recommended						
[] Revocation of Registration						
[] Cancellation of Child Care Assistance Provider Agreement						
Category of Care:						
[] Category A						
[X] Category B	Category B					
[] Category C (with no co-provid] Category C (with no co-provider)					
[] Category C (with co-provider)						
[] Non-registered Child Care Home with CCA Provider Agreement						
Complaint Details:						
Did this complaint result in a serious inju	ıry? □ Yes	⊠ No				
Did this complaint result in a death to a child? ☐ Yes ☒ No						
Summary of Complaint:						
On 8/8/19 the Department of Human Ser home provider Sara Weltha. The compla with her. Ms. Weltha has not contacted in	int alleges Ms. Wel					

Rule Basis and Findings of Complaint(s):

RULE(S):

441 IAC 110.9(1)"b"(2) Documentation from the department confirming the record checks required under 441 IAC 110.11(3) have been completed and authorizing or conditionally limiting the person's involvement with child care.

FINDING(S):

I completed an unannounced visit on 8/13/19 to Ms. Weltha's daycare residence. Ms. Weltha allowed entrance to discuss the complaint and was cooperative. I reviewed the concerns regarding a 14 year old relative who moved into the home and needed to notify registration immediately. Ms. Weltha identified an emergency family situation and is unsure how long this child will be residing with her. On 9/5/19 this worker spoke to Ms. Weltha. She reported the child is with her and she has the paperwork to add the individual to the household. Ms. Weltha will contact this worker once all the paperwork has been turned into registration.

Resolution and Action Required:

A full compliance visit was completed. Minor corrective actions were necessary at this time, unrelated to the current complaint. This report concludes the evaluation of this complaint; no further action is required at this time.

Consultant's Signature:	Ellen Abbott	Date of Visit:	09/06/2019
Supervisor Signature:	Jone Staley	Date of Visit:	09/09/2019