

**Child Care Complaint**

Name of Provider Leanna Harris	County Des Moines	
Care Address 1012 N 8th ST	City Burlington	Zip Code 52601
Mailing Address 1012 N 8th ST	Mailing City Burlington	Mailing Zip Code 52601
Phone 319-601-9405	Email	

Date of Complaint:	01/22/2020	Date of Visit:	01/23/2020
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Type of Visit		
<input checked="" type="checkbox"/> Scheduled	<input type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input type="checkbox"/>	Category A
<input checked="" type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:	
#1	It is reported Leanna would have other people care for her daycare children at another location other than her registered address.
#2	It is reported Leanna would make demeaning comments towards the daycare children, like they smell bad or they were slow.
#3	It is also reported Leanna would often go and run errands and would leave the children in the care of an unapproved person.

Rule Basis and Findings of Complaint(s):

110.7(1)

The provider meets the following requirements:

a Gives careful supervision at all times.

b Frequently exchanges information with the parent of each child to enhance the quality of care.

c Gives consistent, dependable care. Is capable of handling emergencies.

d Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute. If absence is planned, the parents are given at least 24 hours prior notice.

110.8(6)

Discipline.

a Corporal punishment including spanking, shaking, and slapping is not used.

b No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.

c No punishment is administered because of a child's illness, or progress or lack of progress in toilet training. No punishment or threat of punishment is associated with food or rest.

d No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family.

e Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

1/23/20

This worker spoke with a child care parent who utilizes Leanna for childcare. This individual stated they are not aware of Leanna taking children to another location to provide care for them. This parent also stated their child has never reported to them Leanna has been mean or made demeaning comments to their child. This parent also indicated they have never observed anyone else besides Leanna being present in the home providing care to their child.

Left voicemail for child care parent to contact the Department.

This worker spoke with a child care parent who utilizes Leanna for childcare. She is not aware of any other address where care has been provided to her children other than Leanna's home. This parent is also not aware of Leanna making demeaning comments towards children or being mean to children. This parent stated Leanna is a nice lady. This parent is also not aware of anyone other than Leanna providing care to the children when they have been in the home.

Chad Reckling, SW II met with Leanna at her childcare home today. She did not have any child care children present during today's visit. Leanna denied she has taken any child care children to any other location to be cared for besides her registered location. Leanna stated she will take her sister's children home after she has gotten finished with her childcare duties for the day, but that is all. Leanna denied making any demeaning or derogatory comments to her child care children. She stated she would never say things of this nature to the children she provides care to. Leanna also indicated she has never allowed anyone to care for her child care children besides herself. Leanna stated she will shut her childcare business down if she has to run errands or cannot be present in the childcare home to watch them. This worker conducted a full compliance check of the child care home during today's visit. Non-compliance items were noted. Please refer to completed checklist and letter in the file for further information.

Complaint:

#1 There is not a preponderance of evidence to show this concern before the Department is valid.

#2 There is not a preponderance of evidence to show this concern before the Department is valid.

#3 There is not a preponderance of evidence to show this concern before the Department is valid.

Resolution and Action Required:

Leanna will continue to abide by all childcare rules and regulations as stated in Iowa Administrative Code 441.110 and Iowa Code 237A.

Leanna will have all items of non-compliance noted in today's visit completed by 3/13/20.

The Department will conduct a follow up visit to the home in order to insure all non-compliance items have been addressed.

Consultant's Signature:	Chad Reckling	Date of Visit:	01/23/2020
Supervisor Signature:	Machelle Pezley	Date of Visit:	01/29/2020

