



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Lindsay Al-Hameed	County Polk	
Care Address 1012 E 9th St	City Des Moines	Zip Code 50316
Mailing Address 1012 E 9th ST	Mailing City Des Moines	Mailing Zip Code 50316
Phone 515-745-1361	Email	

Date of Complaint:	04/01/2026	Date of Visit:	04/07/2026
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Type of Visit

☐ Scheduled ☒ Unannounced ☐ N/A

Compliance Regulation

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

Recommendation for Registration:

- ☒ No Changes to registration status recommended
- ☐ Revocation of Registration
- ☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

- ☒ Category A
- ☐ Category B
- ☐ Category C (with no co-provider)
- ☐ Category C (with co-provider)
- ☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Overcapacity reports were run on provider as it was shown that she has 34 CCA children attached as a category A. We ran overcapacity reports for billing periods of 12/22/25-3/29/26 showing that she is billing up to 17 kids in care at a time. In reviewing the reports most days she is way over her allotted 8 children at a time for her category.

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Rule Basis and Findings of Complaint(s):

110.6 "No more children are in care than the number authorized on the Registration Certificate."
110.1 13(1)a "Not more than six preschool children present at any one time including infants."
110.1 13(1)c "Not more than two additional school aged children."

Findings:

This worker went to Lindsay Al-Hameed's Child Development Home unannounced at 10:30am on 4/7/2026 to assess a registered complaint. Lindsay allowed this worker into the CDH. Lindsay had 8 preschool children in care.

This worker communicated the details the complaint, showing her a color coded graph detailing the number of children she was billing for in the past several months. She said the children were there when she billed. I explained to her each category has a specific ratio of allowable number of children present at one time and she was significantly over the allowable number of children frequently over several months. Lindsay said some of the times she was over numbers was during the time period when parents drop off their children or pick them up. I told her it doesn't matter, she has to be in accordance with the allowable number of children at all times for a category "A" provider.

A full compliance check was conducted also during the visit. The results of the compliance check are addressed in a separate document.

Resolution and Action Required:

110.6 "No more children are in care than the number authorized on the Registration Certificate."
110.1 13(1)a "Not more than six preschool children present at any one time including infants."
110.1 13(1)c "Not more than two additional school aged children."

Lindsay is self admittedly out of compliance with her category "A" Child Development Home category.

Lindsay agreed she would be in compliance by 4/13/2026 with category "A" ratios. This will give the families she cannot care for time to find different providers.

Lindsay communicated she understands now that she can only have 6 preschool children and 2 school aged children in care at one time. Lindsay is a 24 hour provider, these numbers of children need to be abided by at all times.

Lindsay discussed she was exploring moving to a category "B" provider. I told her she needs to work with her Child Care Resource and Referral Worker (Brittany Wyld 515-202-7122) and the Registration Unit. Until she is approved as a "B" provider she needs to follow category "A" requirements. I communicated if she does not follow compliance requirements her registration could be revoked.

This worker also discussed Lindsay's willingness to assist family's need, but she cannot be out of compliance to assist family's needs. Jessica must be able to express requirements to families and follow through on the boundaries of her registration.

No further actions are needed at this time.

Consultant's Signature:	Jake Aringdale	Date of Visit:	04/07/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	04/08/2026