Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Yellow Brick Road ECDC - Norwalk **Enrollment:** 139 **License ID:** 51820

Street: 2201 Sunset DR **City:** Norwalk **IA** **Zip Code:** 50211 **County:** Warren

Mailing Address: 2201 Sunset DR

Mailing City: Norwalk **IA** **Zip Code:** 50211

Director's Name: Laura Schultz **Center Phone Number:** 515-981-0089

On-Site Supervisors: **E-Mail Address:** Kylie.Schrader@ybrecdc.org

Date of Complaint: 07-31-2023 **Date of Visit:** 08-03-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Licensing Rules Relevant to the Complaint:

109.10(2) Medical and dental emergencies: Center shall have sufficient information and authorization to meet medical and dental emergencies of children. Shall have written procedures for emergencies and shall ensure that staff are knowledgeable of and able to implement the procedures.

Inspection Findings:

7/31/23 This worker became aware of some concerns reported of a medication error, a child was given medication that was prescribed to another child.

8/2/23 This worker received an email from Jen Villegas. The email contained information regarding an incident that occurred at the daycare on 7/28/23. Jen stated an medication error had occurred. Jen provided information that the center has taken since the incident. Management will be only people at daycare administering medication. She has also contacted the center's nurse consultant for a training.

8/3/23 This worker, DHHS Hensley and DHHS Bruce discussed the incident.

8/4/23 This worker sent an email to Jen Villegas.

8/10/23 Phone meeting with Laura Schultz and Jen Villegas. Laura and Jen said the staff member involved had been written up for the incident. There had not been any concerns with this staff member prior to this one. The center's public health nurse did a training on medication certification on 8/9/23. The management team will be the only ones administering medication. This has been the policy of Yellow Brick Road. Laura said she had gotten confused as the public health nurse recommended that staff go through the medication training which is why there were staff administering medication. The family was made aware immediately of the incident.

Special Notes and Action Required:

109.10(2)
Medical and dental emergencies: Center shall have sufficient information and authorization to meet medical and dental emergencies of children. Shall have written procedures for emergencies and shall ensure that staff are knowledgeable of and able to implement the procedures.
VIOLATION

DHHS Hensley and this worker talked to Laura Schultz, director, and Jen Villegas, regional director, about a corrective action plan that has been established as a result of this incident. Medications will be administered by management only. Medication will be administered in one location at the daycare. There are no additional recommendations being made at this time.

Consultant's Signature:

Melinda Larson, Child Care Licensing Consultant

Date:

09-05-2023