Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: The Bettendorf KinderCare #301113 **Enrollment:** 109 **License ID No. (Reapplications)** 20610

Street: 2330 Tech DR **City:** Bettendorf Iowa **Zip** 52722 **County:** Scott

Mailing Address: 2330 Tech DR, Bettendorf, IA, 52722

Director's Name: Stephanie Patrick **Phone Number:** 563-332-5632

On-Site Supervisor(s): **E-Mail:** 301113@klcorp.com

Date(s) of Visit: 02-22-2023

X **Licensing Visit** X **Unannounced Visit** X **Off Year Visit** **Administrative Change**

LICENSING VISITS

New Application X **Re-Application** **NA**

Signed Application (470-0722) Received **Yes** **No** X **NA** **Date Signed:**

FIRE INSPECTION **State** X **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 10-30-2020

Comments : Email correspondence received on 2/24/23 from the fire inspector approving the new configuration of the preschool A and B rooms.

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: X Profit Non-Profit NA

Accredition: Accredited X NAEYC NSACA Other NA

Program Serves: X Infants (0-23 mo.) X 2 Years X Preschool-Age School-Age

Get-Well Evening Care Special Needs

SCHEDULE: X Year-round School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	42	44	43		129
Summer					0

QRS Rating: 4

RECOMMENDATION FOR LICENSE:	
X	**FULL** license from 07-01-2023 to 07-01-2025
	PROVISIONAL license from
	DENIAL of initial application
	SUSPENSION of license
	REVOCATION of license

Licensing Consultant: Heidi Hungate **Date:** 03-29-2023

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

N/A

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

An unannounced licensing visit was completed at this center on 2/22/23. The qualified center director is Stephanie Patrick. Stephanie and other staff were present during the visit. This center is owned and operated by the larger corporation, Knowledge Universe, headquartered in Portland, Oregon. There is a well-defined organizational structure with this corporation. The center occupies a one level building. The center does not participate in the Iowa Voluntary Preschool Grant program. Stephanie accompanied the licensing consultant throughout the majority of the visit.

The center includes the following program rooms: toddler rooms (A and B), preschool rooms (A and B), two year old room, and infant rooms (A and B). Program rooms are generally organized and are well-maintained. "Family Boards" (bulletin boards) in each room nicely arrange and post the required information; menus, calendars, themes, schedules, lesson/activity plans, etc. It is noted that the corporation prints professional weekly plans; however, in some cases the staff at the site prepare weekly enhancement plans. There has been a reconfiguration of the preschool A and B rooms with the orientation of the rooms changing. This means that all program rooms now include adjacent restroom areas and/or diaper stations as well as hand washing sinks within the program space (some restroom areas are used for storage only). All program space was observed.

The center serves breakfast, lunch, and afternoon snack all prepared on-site by the cook. The center does not participate in the CACFP. The kitchen area continues to appear clean and is very organized.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

The center is NAEYC accredited through 2/2028. The center continues at a four star QRS rating through 4/30/2024. Many of the staff continue to have been with the center for a number of years. Staff appear to work well together and were again observed to be engaged with the children in activities. The center is bright with many windows. Program rooms generally include plenty of accessible materials to support program needs and continue to be even more organized than in the past. The center continues to display the children's projects/creations and photos of the children participating in activities and description of the objectives of the activity throughout the center. The center posts an abundance of information about current programming throughout the center. The center completes individual activity plans for the infants. All families receive daily information using an online application that the center uses to communicate.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

STAFF FILES:
109.6(6) Record checks.
c. Iowa records checks. Checks and evaluations of Iowa child abuse and criminal records, including the sex offender registry, shall be completed before the person’s involvement with child care at the center. Center repeats Iowa record checks at a minimum of every two years or when aware of additional child abuse or criminal history that occurs.
d. National criminal history checks (3) The child care center shall provide fingerprints to the department of public safety

prior to a person's involvement with child care at the center.
1. _1_ staff file reviewed did not have evidence of the Iowa record check completion. Center director reports this has been completed subsequent the licensing visit.
2. _1_ staff file reviewed Iowa record check was due 6/2022. Center director reports this has been completed subsequent the licensing visit.
3. _2_ staff files reviewed did not have evidence of the national record check completion.

109.7(1): All staff(within first 3 months of employment)Two hours of approved training FOR the mandatory reporting of child abuse. At least one hour of training regarding universal precautions and infectious disease control. Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained. Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained. Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.
1. _1_ staff file reviewed did not have first aid and cpr certification completed within the first three months of employment.
2. _1_ staff file reviewed did not have evidence of all essentials certificates being completed.

109.9(1)a All files contain statement signed by staff indicating whether they have a criminal conviction or founded child/dependent adult abuse.
1. _1_ staff file reviewed did not have this document.

109.9(1)d: All files contain a pre-employment physical exam report completed within six months prior to hire and at least every three years. Physical exams shall be documented on form 470-5152, Child Care Provider Physical Examination Report.
1. _1_ staff file reviewed did not have evidence of a staff physical. Center director reports this has been located and put into the file subsequent the visit.
2. _1_ staff file reviewed physical expired 4/2022.

CHILD FILES:
109.9(2): All files are updated at least annually and when a change occurs.
1. Several child files reviewed either did not have an enrollment form at all, enrollment paperwork was not signed and dated by the parent, or enrollment paperwork was expired (past the annual update date).
2. Child files missing specific dentist and hospital information.

109.9(3): Signed and dated Iowa immunization certificates are on file for each child enrolled.
Only 107 immunization certificates available on the day of the visit.
1. _1_ certificate not valid.
2. _1_ certificate expired provisional.
***Valid certificate (IDPH form signed and dated by medical personnel) is required to be on site at the center before a child can attend the center.

109.10(1)a: Preschool (for children five years and younger not enrolled in school): Physical exam report submitted within 30 days of admission, was obtained no more than 12 months prior to admission, is signed by a licensed MD, DO, PA, Chiropractor or ARNP, and contains health history; present health status including allergies, medications, and acute/chronic conditions; and recommendations for continued care if necessary.
1. _3_ child files reviewed either did not have a physical at all or had an expired physical.

***Subsequent the licensing visit, the center director provided updated child and staff file tracking forms indicating she has brought all child files up to date for physicals, enrollment/emergency consent, and annual update requirements and is in the process of bringing staff files into compliance. The center shall continue to use these tracking forms to help ensure that files are in compliance. The licensing consultant will ask to review the center's tracking system at licensing visits as well as staff and child files.

109.10(10): Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours.
1. Several incident report observed that had been written one to two months ago that were not provided to parent/guardian

nor did they document that the parent/guardian had ever been notified of the incident.

109.10(15)b: Emergency instructions, phone numbers, and diagrams for fire, tornado, and flood shall be visibly posted and documented at least once a month for fire and tornado. Records shall be maintained for current and previous year.
1. Fire drills not documented for 10/2022 through 1/1023.
2. Tornado drills not documented for 9/2022 through 1/2023.

109.11(3)a: Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. The outdoor area shall include safe play equipment and area of shade.
1. Areas in the ground of the toddler outdoor play area present trip hazards. Staff indicate these do cause the children to fall. This has been noted on the monthly playground inspections. The center needs to resolve any concerns identified for outdoor play areas.

109.12(1) Program structure that uses developmentally appropriate practices and written program of activities planned to the developmental needs of children served. Program complements but does not duplicate school curriculum. Schedule of program is posted in a place visible to parents.
1. Infant B room lesson/activity plan was from September 2022. Ensure current activity plans posted for all program rooms and that they are available/visible to parents.

109.12(5)b: Diapering, sanitation, and handwashing procedures posted and implemented in central diapering area.
1. Review diaper changing procedures as they are posted with staff. Staff shall get just the materials out for the diaper change (not entire container of wipes, etc.).
2. Diaper changing procedure posting is needed at the diaper station in preschool A room.

V. SPECIAL NOTES/RECOMMENDATIONS:

The administrative change reflects the license capacity for the configuration of space as the center is using it now including the reconfiguration of the preschool rooms. The rooms can have the individual maximum number of children as noted below:

Infant A (cribs) = 12 children
Infant B (cribs) = 12 children
Toddler A (no cribs) = 12 children
Toddler B (no cribs) = 12 children
Discovery PS = 24 children
Preschool A = 29 children
Preschool B = 28 children

1. Kitchen door shall remain closed at all times.
2. No thermometer observed in the white freezer unit in the kitchen area. Visible working thermometer is required to be monitored for proper functioning (0F or below).
3. Diaper waste needs to be labeled for this material only in the discovery preschool room, toddler B (front section), and in the preschool A room.
4. First aid kit shall be stored where it is labeled and it should not be accessible to the children in the preschool B room. "Outdoor area" first aid kit in the toddler B room needs to be visibly labeled.
5. Remove items that are stored in the restroom area of toddler B (front section) room since children are using this area. Restrooms shall not be used as storage areas unless they are not used as restrooms.
6. Improve cot spacing at rest time. Ensure at least two feet of space between cots.
7. Improve crib spacing in areas of the infant A room. A crib with a child in it should have at least three feet of space between it and another crib.
8. Table surfaces starting to wear through in areas. Tables will need to be replaced if used for food preparation/food service activities since they can no longer be properly cleaned and sanitized when they start to wear like this. It is strongly recommended that they be replaced with a solid non porous surface for durability (not wood).
9. Some diaper station surfaces appear significantly worn and stained. These will need to be replaced as this suggests that the surface can no longer be properly cleaned and disinfected.
10. Safe stool is needed for toddlers in the infant B room to be able to reach the hand washing sink.

The center will continue with a full license at this time, however, attention is necessary to remedy the items cited and corrections shall be obvious. Staff and child file compliance is especially of concern. The center is directed to correct the items cited as well as address the items noted above in this section of the report and to provide a written summary to the licensing consultant as to how and when those corrections are/will be completed including a description for how the center will maintain the corrections. The written plan should be submitted to the licensing consultant for review within 10 days of the receipt of this report. The center is being referred to work with the CCRR consultant to help ensure a path to

compliance. It is important for the administration to correct all items cited and ensure compliance is maintained to prevent a negative impact on future licensing.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.