



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Johanna Diw		County Dallas	
Care Address 14216 Green DR		City Perry	Zip Code 50220
Mailing Address 14216 Green DR		Mailing City Perry	Mailing Zip Code 50220
Phone 515-975-5667		Email	

Date of Complaint:	07/20/2026	Date of Visit:	07/30/2026
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

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Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Compliance staff received a call from the provider on July 20, 2026 to discuss an incident in her childcare the previous week. The provider reported that the incident involved a 4 year old child who hit/slapped a 3 year old child on the face. The provider described that she placed her hand on the 4 yr old's cheek and asked them if they would like it if someone hit their face. She reported that she told the parent that she tapped his face, but is describing this to compliance staff as cupping his cheek. Compliance staff had discussed with the provider that she could reach out to CCR&R for assistance with behaviors in her childcare.

Compliance staff then received a reported concern that the provider is using physical forms of discipline. Compliance staff collaborated with others to receive more information about the incident. Compliance staff received evidence of two times the provider has admitted to using touch to a child in her care. While the terminology used has been a tap on the bum or tapping on the face, these identifications are use of physical discipline with a child and are not allowed in childcare.

Compliance staff completed an unannounced visit to the childcare home. During the time in the home conversation led to the incident that occurred on July 14th. The provider reported that she did say the word tapping, but really she rested her hand on the child's face after the child had slapped the other child. She reported that she laid her hand on his face and asked him if he liked having his face touched. She reported that she did not want this mis-represented even though that was the description the provider used. Compliance staff asked the provider about a March incident of tapping a child on the bum. The provider reported that she did not know anything about that. She reported that in her time providing care alone or with Michelle that she does not touch children as part of discipline. The provider reported that the parent did give her permission to spank the child on the bottom, but she has not done that.

A safety plan was written with the provider that she will not use any form of physical discipline. That she will treat every child with dignity and respect. That she will use redirection, time out or other non-physical interventions. That she will work with CCR&R consultants to learn and practice alternative disciplinary measures in her childcare. In the event that physical discipline continues in the childcare home, the home will face revocation of the registration certificate.

Rule Basis and Findings of Complaint(s):

110.8(6) Discipline

a. corporal punishment including spanking, shaking, and slapping is not used.

The provider will not use any form of physical discipline towards children in her care. The provider will learn and utilize non-physical disciplinary measures at all times. Even if a parent gives permission to use physical forms of discipline, the provider will not be in compliance if this occurs in the future.

The provider has access to professionals who will assist her in learning and practicing alternative non-physical means for discipline. The provider will have access to contact the professionals when learned practices are not working.



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Resolution and Action Required:

There is no change to the registration at this time.

Consultant's Signature:	Stacy Burris	Date of Visit:	08/03/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	08/04/2026