Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Francesca Palmer

Provider Name: Francesca Palmer

Provider No.: 27141

Address: 1336 Casady DR, Norwalk, IA, 50211

E-Mail:

County: Warren

Phone Number: 5157212251

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 10/6/2026

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [ ] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [X] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [X] Infant(0<24 mos)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

CHILD CARE ANNUAL EVALUATION

1. Basic Overview

Francesca Palmer has provided childcare services for over 21 years. The provider stated that she is open for business during the day and she is full with eight children in care. When compliance staff arrived to the home, the children were playing with toys on the lower level of the home. The provider stated that they were going to start picking up to go outside. The childcare is held on two levels throughout the day. The main level of the home is where they will eat and go out to the deck for outdoor play. The lower level of the home is play space and where the children will nap during the day. The provider's main concern is that the children are safe in her childcare. She provides structure to the group along with free play time.

2. Identify Observed Strengths Of The Program

Compliance staff observed the provider interacting with the children during the visit. The provider engaged with all of the children. She reported she was keeping an eye on one little who is back to care on a trial basis. The return trial basis is necessary due to biting issues. The provider stated that she has wondered if the biting could be a side effect of lack of communication. Compliance staff could hear other children say, don't bite me. The provider would interject with positive statements that praise the child for playing with the other children.

The provider reported that she has a family member who has an early childhood education background. She stated that this person is sharing all kinds of activities with her to try with the whole group. She reported that they are trying to incorporate sign language within the learning segment of the day. They are working on things like letters, numbers and the children's names as part of their activities.

The provider reported that she does a lot of redirection throughout the day with the children. Occasionally, she will have a child sit near her if she is attending to other children. She reported that she likes to talk to the children immediately to address the issue.

3. Identify The Aspects That Fall Below The Standard

Each smoke detector is tested monthly, and a record is kept for inspection purposes.
Fire and tornado drills are practiced monthly and documentation kept on file for the current year and previous year.

**The provider did not have documentation after June 2026 for her drills and smoke detector checks. We discussed that she can make notes on her phone for compliance staff to observe at her next compliance visit.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

2026 targeted compliance measure: Emergency Preparedness Plan. The provider has a completed EP plan that identifies planned actions for evacuation, shelter in place, lockdown, communication and reunification. The plan also addresses continuity of care in the event of a disaster at the location of the childcare.

Just a reminder that we discussed your First Aid/CPR certificate will expire at the end of the month.

Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

HHS Child Development
Home Compliance Worker: Stacy Burris Date: 10/7/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Kelly Phelps 515-802-7292