



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Cathy Wagner		County Scott	
Care Address 2214 W 1st ST		City Davenport	Zip Code 52802
Mailing Address 2214 W 1st ST		Mailing City Davenport	Mailing Zip Code 52802
Phone 563-676-7150		Email	

Date of Complaint:	05/20/2025	Date of Visit:	05/20/2025
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation			
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found		

Recommendation for Registration:			
☒ No Changes to registration status recommended			
☐ Revocation of Registration			
☐ Cancellation of Child Care Assistance Provider Agreement			

Category of Care:			
☐ Category A			
☒ Category B			
☐ Category C (with no co-provider)			
☐ Category C (with co-provider)			
☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Concerns reported that Cathy's daughter Erin has been working in the child development home and necessary background checks have not yet been completed.

On 5/20/2025 this worker arrived unannounced at Cathy's home to discuss the concern of her daughter working in her home prior to necessary background checks being completed. Cathy denied this stating that Erin is working with the CCA Unit at this time to get herself approved and has not been assisting in the home. Cathy stated that Erin called the CCA Unit from outside of Cathy's home the day before and did provide Cathy's provider number as a reference to why she was calling. Cathy shared her phone that showed that a call had gone out to the CCA Unit on 5/19/25. Cathy stated that Erin did take her Essentials training at Cathy's home and has been there with her children (Cathy's grandchildren) while waiting for the children's father to arrive. Informed Cathy that individuals can not be in the child development home when children are present until all required background checks are completed, regardless of whether or not they are providing care or just in the home. Cathy stated she was not aware of this and stated that she understood now. Cathy sent her daughter a message stating that she couldn't be in the home while child care children were present until background checks were completed and Cathy has an approval letter. Cathy felt this was a misunderstanding as her daughter was calling the CCA Unit to inquire on some of the papers that she had received from them.

Rule Basis and Findings of Complaint(s):

Code of Iowa Chapter 237A
441 Iowa Administrative Code Chapter 110
441 IAC 110.9(3) a. Substitutes: Documentation from the Department confirming record checks have been completed and authorizing or limiting person's involvement with child care.

Findings:

There is information to support the concern that Cathy's daughter was in the child development home before necessary background checks had been completed. This is determined by Cathy's admission that Erin was in the home to take her Essentials training modules and also while waiting for the children's father to arrive. There were child care children present on these occasions.

Resolution and Action Required:

A written safety plan was completed on 5/20/25 with Cathy. Cathy agreed she would not allow any persons in the home until all required background checks were completed and Cathy has an approval letter from HHS. Cathy will call the CCA Unit at 866-448-4605 to approve anyone she wants in the child development home.

Consultant's Signature:	Kathy Huinker	Date of Visit:	05/23/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	05/23/2025