

CHILD CARE COMPLIANT

Name of Provider Jessica Jimenez	County Polk	
Care Address 1708 E Glenwood DR	City Des Moines	Zip Code 50320
Mailing Address 1708 E Glenwood DR	Mailing City Des Moines	Mailing Zip Code 50320
Phone 515-304-6445	Email	

Date of Complaint:	05/14/2026	Date of Visit:	05/15/2026
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Type of Visit

☒ Scheduled	☐ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☒ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
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Did this complaint result in a death to a child?	☐ Yes	☒ No
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Summary of Complaint:

It is reported that the home is not safe or clean. It is reported that the home has animal urine throughout the home and smells heavily of ammonia. It is further reported that the home is infested with cockroaches and mice.

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Rule Basis and Findings of Complaint(s):

110.8 "Conditions in the home shall be safe, sanitary, and free from hazards."

110.8(3)a "All medicines and poisonous, toxic, or ther unsafe materials are secured from access by a child."

Findings:

Two DHHS Workers went to the home on 5/15/2026. One of the workers called the previous day to inquire if Jessica's children would be there tomorrow. The worker informed Jessica she would be there the next day.

When the 2 workers arrived at the home they were allowed entry. The 2 workers did a full walk through of the home. They informed Jessica of the reason they were there. Jessica reported she knew who made the report and it is the result of a conflict between her and the reporter.

The 2 workers informed this worker the home was organized and smelled heavily of cleaning materials. The workers took photos of the home. The 2 workers reported several of the cabinets containing cleaning materials had non-functioning child locks. They advised Jessica the child locks need to be functional. The workers did not report any evidence of the home being infested with mice and cockroaches.

Resolution and Action Required:

110.8 "Conditions in the home shall be safe, sanitary, and free from hazards."

110.8(3)a "All medicines and poisonous, toxic, or ther unsafe materials are secured from access by a child."

During the announced visit when 2 DHHS Workers went to the home and assessed the report it was observed the home had been cleaned recently. They reported no evidence of a mouse or cockroach infestation. The provider was not, at the time, out of compliance with the sanitary portion of the complaint. During the visit it was observed child locks were not functional on cabinets containing cleaning material. The provider was out of compliance with "free from hazards" portion of the code.

In the days after the visit Jessica text the worker pictures of the child locks fixed and functional.

This worker had a phone conversation with Jessica on 6/11/2026. This worker reviewed with Jessica her history of having an unsanitary home with safety hazards. Jessica has in the past cleaned and remedied the situations over a weekend, showing the ability to clean her home quickly. Jessica agreed this time she had prior notice DHHS workers were coming to the home and she cleaned the home before the workers arrived. This worker informed Jessica if her home is found to be unsanitary and having safety hazards in the future, her registration would be revoked immediately due to her history of not keeping the Child Development Home clean and safe from hazards. Jessica communicated to this worker she understands.

This worker informed Jessica her yearly compliance check has not been completed yet and will be before the end of this year. She was also informed drop-in checks can happen anytime.

No further actions are needed at this time.

Consultant's Signature:	Jake Aringdale	Date of Visit:	06/11/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	06/11/2026