Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Precious Beginnings Children's Center **Enrollment:** 0 **License ID:** 51603

Street: 4101 Amherst St **City:** Des Moines **IA** **Zip Code:** 50313 **County:** Polk

Mailing Address: HPCDA Inc4101 Amherst ST

Mailing City: Des Moines **IA** **Zip Code:** 50313

Director's Name: Phillip Herman **Center Phone Number:** 515-422-4386

On-Site Supervisors: **E-Mail Address:** philip@hpccdsm.org

Date of Complaint: 06-21-2023 **Date of Visit:** 06-21-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged center staff were out of ratio.

It is alleged staff were not supervising the children, instead on cell phones or distracted.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

An unannounced visit to the center 6/21/23 was completed; staff were observed to be appropriately and directly supervising children; all rooms were in ratio.

Special Notes and Action Required:

NA for this complaint.

Consultant's Signature: **Date:**

Maggie Gibson, SWIC 11-16-2023