Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Cadence Academy Preschool - Urbandale **Enrollment:** 80 **License ID No. (Reapplications)** 27551

Street: 3054 NW 86th St **City:** Urbandale Iowa **Zip** 50322 **County:** Polk

Mailing Address: 8800 N Gainey Center Dr Ste300Attn: Accounts Receivable , Scottsdale, AZ, 85258

Director's Name: Theresa Anderson **Phone Number:** 515-270-1426

On-Site Supervisor(s): Alicia Pardekooper **E-Mail:** director.urbandale@cadence-academy.com

Date(s) of Visit: 11-17-2023

Licensing Visit X **Unannounced Visit** X **Off Year Visit** **Administrative Change**

LICENSING VISITS

New Application **Re-Application** X **NA**

Signed Application (470-0722) Received X **Yes** **No** **NA** **Date Signed:** 10-03-2022

FIRE INSPECTION X **State** **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 12-17-2020

Comments : Fire inspections are due at least every three years. Fire inspector set to come in 12/2023

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: X Profit Non-Profit NA

Accredition: Accredited X NAEYC NSACA Other NA

Program Serves: X Infants (0-23 mo.) X 2 Years X Preschool-Age School-Age

Get-Well Evening Care Special Needs

SCHEDULE: X Year-round School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	32	30	88		150
Summer					0

QRS Rating: N/A

RECOMMENDATION FOR LICENSE:	
X	**FULL** license from 12-01-2022 to 12-01-2024
	PROVISIONAL license from
	DENIAL of initial application
	SUSPENSION of license
	REVOCATION of license

Licensing Consultant: Maggie Gibson, SWIV **Date:** 11-30-2023

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

N/A.

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

An unannounced off-year annual visit was completed 11-7-23. Both the director and assistant director were present for the visit.

This center is part of the Cadence organization which has centers located throughout the metro area. In Dec. 2013 these centers were purchased by Phoenix Children's Academy, which is now called Cadence Education. The regional director for Iowa is Staci Patterson. Each site has a director who meets the 100 points, and an assistant director who meets the 75 point requirement. Theresa Anderson is the director and has been with this company since 1996. Alecia Pardekooper is the On-Site Supervisor, beginning in this position in November of 2021. Alecia has three prior years working in a childcare center. Both Theresa and Alecia meet qualifications for their positions.

This center first opened in 1985 and is in a two a story walk out building. They provide care for infants up to age five. They do not offer school age care. The center hours are from 6:30 am to 5:30 pm.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, nutritional practices, health and safety practices, playground observation, field trip and transportation practices, and administrative review.

Room observations: Rooms were observed in ratio. The center and others owned by the same utilize ascend curriculum and Kymbu application to communicate with parents. There were ample available age/developmentally appropriate centers and activities. Staff were observed to be responsive and nurturing with children while maintain good structure in the rooms. The rooms were organized well to provide good supervision. Handwashing posters were hung and staff were observed to model good handwashing technique. Restrooms were clean and had required toiletries available.

Nutrition Practices: There is an on-site kitchen. Menus are in a 4-week rotation and provided by corporate. The menus are in-line with CACFP guidelines. Lunches and snacks are served family-style in the rooms by staff. The kitchen was clean and organized. There is dedicated kitchen staff. Menus were also posted.

Health adn Safety- Medication is stored in a locked box in the class or in a secure box in the fridge when required. There are handwashing posters up throughout the center. There were first aid kits were in all rooms and readily available. Tornado and Fire emergency plans were posted and drills documented to have been completed monthly. Rado was tested 10/26/26 and all tested below 4.0. The HVAC was inspected 11/2023. There are carbon monoxide detectors on site, throughout the center.

Playground: Safety checks for the playground were documented to have been completed monthly. The play area is enclosed by chain link fencing with two play structures and a shad structure. Surfacing was comprised of pea gravel, wood chips and some cement. The play ground appear in good repair.

Transportation: NA

Administrative Review: Information was posted for mandatory reporter, handbook accessibility, consultant contact, license, fire/tornado drills along with non-smoking signs. Six child files were reviewed and had the required information/documentation. Four employee files were reviewed and one was in need of an updated physical exam. The director indicated awareness and that this employee had set an appointment in December to update.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

This center has maintained their NAEYC accreditation, they just went through the re-accreditation process.

This center takes children on a part time basis which is a benefit to families.

Many of the staff have been with this center for several years; to include more than 30 years.

The center continues to partner with the Urbandale school district for the universal preschool program.

The center sends out newsletters monthly and has a Facebook page and a website.

The center uses an app for daily contacts which the parents like. There is strong communication with the parents.

The center completes a parent survey twice a year. The parents are supportive and appreciative of the center.

The center has a secure entrance.

The center participates in the TEACH program.

The Cadence corporation was able to give staff raises and bonuses this year.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

109.9(1)d: All files contain a pre-employment physical exam report completed within six months prior to hire and at least every three years. Physical exams shall be documented on form 470-5152, Child Care Provider Physical Examination Report.
Number not in compliance: 1

One employee needs to update their physical exam as required every three years; of which the director is aware and stated that the employee has set an appointment.

V. SPECIAL NOTES/RECOMMENDATIONS:

Radon was tested 10/2023 and testing indicated levels below 4.0. In 2015 the center installed a mitigation system.

The menu's reflect the center is following CACFP guidelines.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.