IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Dragon Tots Corporation	**County** Polk	
Care Address 1728 17th ST	**City** West Des Moines	**Zip Code** 50265
Mailing Address 1728 17th ST	**Mailing City** West Des Moines	**Mailing Zip Code** 50265
Phone 515-897-1886	**Email**	

Date of Complaint:	01/02/2024	**Date of Visit:**	01/04/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A parent made DHHS of possible inappropriate discipline practices at the Child Development Home and of a possible adult providing care who is not approved to provide care.

IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Rule Basis and Findings of Complaint(s):

110.8(6)b “No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.”
110.9(2)a “Documentation from the Department confirming record checks have been completed and authorizing or limiting the person’s involvement with child care.
110.9(2)b “Physical exam report documented on the form 470-5152, Childd Care Provider Physical Examination Report, which is repeated at least every three years.
110.9(2)c “Certification of two hours of approved training relating to identication and reporting of child abuse within six months of employment.

Findings:
This worker went to the Child Development Home unannounced on 1/4/2024. The provider allowed this worker into the home. This worker did a walk through of the entire home. No safety concerns were observed.

This worker communicated the specifics of the complaint. Jessica said a person with the name identified in the complaint does help care for the children at times. Jessica denied this person would ever pull a child’s hair to discipline a child.

Jessica identified she is in the process of renewing her Child Development Home Registration and is adding to assistants.

Resolution and Action Required:

110.8(6)b “No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.”

This worker does not have any evidence inappropriate discipline practices are being used in the Child Development Home.

We reviewed appropriate intervention practices to address behaviors in the Child Development Home.

110.9(2)a “Documentation from the Department confirming record checks have been completed and authorizing or limiting the person’s involvement with child care.
110.9(2)b “Physical exam report documented on the form 470-5152, Child Care Provider Physical Examination Report, which is repeated at least every three years.
110.9(2)c “Certification of two hours of approved training relating to identifying and reporting of child abuse within six months of employment.

Jessica identified she is using two unapproved assistants at times for child care. I communicated with Jessica that she is out of compliance with the above policy sections. Until the two people she wants to use as assistance have their background check completed and have a DHHS Medical Physical they cannot assist with child care. Jessica agreed not to use them or anybody until they are approved to provide care by DHHS.

I also reviewed ratios for a “C2” Child Development Home when both providers are present and when one provider is present. I emphasized with Jessica that if there is one provider present the can be only 8 preschool children present regardless whether there was an assistant or not.

This worker completed a full compliance check in addition to the complaint visit. The results of the compliance check is addressed in a different document. A child lock needs to be installed in the downstairs bathroom.

IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Consultant's Signature:	Jake Aringdale	**Date of Visit:**	01/05/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	01/05/2024