Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Valor & Victory Academy **Enrollment:** 75 **License ID:** 52179

Street: 1369 HWY 1 **City:** Kalona **IA** **Zip Code:** 52247 **County:** Washington

Mailing Address: 1369 HWY 1

Mailing City: Kalona **IA** **Zip Code:** 52247

Director's Name: Sophia Nunez and Ciarra Barthelman **Center Phone Number:** 319-656-5437

On-Site Supervisors: Kim Barthelman **E-Mail Address:** valor_victory@outlook.com

Date of Complaint: 06-29-2023 **Date of Visit:** 06-29-2023

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that Name Unknown (child at day care) exposed himself to a 7-year-old boy while in the bathroom at day care. There is no information that any touching took place between the children.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

The determination of this report is based on interviews with parents of the children involved, and statements made by staff and administration.

Administration reached out to HHS regarding this information stating they were not aware of a time when two children were alone in the restroom since the previous HHS visit. Staff and administration were not aware that two children were alone together in the restroom. They stated they had been keeping the children separated into groups to ensure proper supervision was being achieved. HHS addressed this same issue in mid-June, specifically restroom usage.

The mother of the child that initiated the contact reported to HHS her child reported to her he was in the restroom alone with the other 7-year-old boy. The mother of the other child indicated her child did not report any sexual contact, but was not questioned on the issue. Mother of the child did not feel comfortable talking with the child about it since he is a foster child. I contacted the child's social worker and explained the reported concern. She indicated the child reported there were too many children and that staff allowed other children to be mean.

Neither child is attending the program presently. The HHS social worker for one of the children reported concerns with supervision of the children to this worker by childcare staff.

1. 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. Two children were allowed to be alone and unsupervised in 2 stall restroom. One child was overheard by other children in the program promising the other child use of a tablet for a sexual favor. Staff and administration did not know the children were alone together until the parent of another child reported this conversation. One of the chidlren told his parents the children were in fact alone in the restroom. VIOLATION

2. 109.10(3) The center shall have written procedures for dispensing, storage, and authorization, and recording of all prescription and non-prescription medications.
109.10(3)a All medications shall be stored in original containers with physician or pharmacist directions. Labels should be intact and stored so they are inaccessible to children and public. Nonprescription medications shall be labeled with the child’s name.
109.10(3)b For every day an authorization for medication is in effect and child is in attendance, there shall be a notation of administration including the name of medicine, date, time, dosage, given or applied, and the initials of the person administering the medication or the reason the medication was not given.
109.10(3)c For ongoing, long term medications, authorization shall be obtained for a period not to exceed the duration of prescription.

CCNC Krana noted emergency medications are locked up and should not be. Several over the counter medications did not have authorizations present. OTC medication was not stored in the original container. Emergency medications were locked up. VIOLATION

Special Notes and Action Required:

The center is currently working with Child Care Resource and Referral on supervision issues. They will continue to do so and state they are committed to changing general practices, especially supervision practices.

On 7/17/23 CCR&R Consultant Tabitha Copeland wrote, " Ratios and Supervision: While there the program appeared in ratio for each room and staff was practicing direct care , staff was able to tell me the number of children in their direct care group and ratios.
Staff were seen using radios to communicate when then needed breaks or assistance to avoid being out of ratio or children not being supervised. Sohpia stated that they do name to face check sheets throughout the day and at transitions such as coming in or out of the facility. I did see staff using them during my visit. She also stated that she will call over the radio to do a ratio check throughout the day to make sure that staff have the correct number of children and are in ratio. Ratios signs for each room and age group that uses it were posted. It was suggested they consider placing white boards in each room where the number of children present and the names of who is in which care group can be posted for easy viewing if needed. Also discussed the use of cards with children picture on a keychain or lanyard as a possibility. Bathroom breaks were noted and staff ensured only one child was in the restroom at a time during my visit. Sent email previously with good videos to help staff continue to adopt the practices to what suits the program and classrooms best, please let me know if you would like those resent.

Curriculum: While there witnessed staff using direct care groups for the main room and had activities planned for each group. The room has been rearranged into two sides that are essentially separate areas were activities were run for the different direct care groups using the space. Activities seemed planned and organized as staff engaged with the children. Sophia and Ciarra have asked that CCR&R return to assist with helping staff develop routines, activities and other practices that will support staff as

they implement curriculum and routines in the classrooms effectively. Will offer them dates in separate email. Also sent previous email on ideas for routines and classroom management. Let me know if you would like those resent.

Other information: Sopia and Ciarra discussed different trainings that might help staff grow as they support children and learn how to plan and do activities with the different age groups. Provided information on Developmentally Appropriate expectations and practices in the form of CDC milestones book and more information can be found at the CDC Milestones Website to share with staff and families. I will drop off additional materials later this month.
CCNC Toni was there doing Med boxes and other health and safety checks at same time we were there.

Thank you, Sophia and Ciarra, for working so hard to address so many things already. I look forward to working with you in the future, Please let me know if you have questions or concerns or I missed anything. I will see you soon. "

The program is currently working with CCNC Toni Krana to correct medication and health care plan violations.

On 7/14/23 CCNC Toni Krana wrote, "Sophia and Ciara,

I am glad that we were able to meet today and look forward to working with you on not only making sure that you are in compliance with HHS Regulations but working towards implementation of Best Practice. I was also very excited to find out that Sophia had the training and knowledge on this from the State of Arizona as Iowa's IQ4K system was adopted from Arizona's model so please use that information as you move forward anything that you did in Arizonia can be used in the State of Iowa.

After going through the medications that were present at the center as I discussed with Sophia there was not a single medication that was not a violation per HHS regulations and updating and putting into practice a new medication policy is definitely recommended. Please reach out to me if you have any questions about any of the things we discussed today. I know it was a lot of information and I will work with you to get everything in compliance. As discussed, I will get you a sample medication policy no later than Monday Afternoon to look at and will set up another appointment to come back and work on making sure everything is in compliance. I would also recommend that I come and complete a full child record review in the next 2-3 weeks as I am concerned that there may be things that need to be corrected so that you are not in violation of HHS regulations.

Thanks,
Toni Krana RN, CCNC
Muscatine Public Health
1609 Cedar St.
Muscatine, IA 52761
563-262-6274
toni.krana@unitypoint.org"

Consultant's Signature:

Jill Seibert

Date:

07-18-2023