Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Little Hawks Childcare Center **Enrollment:** 70 **License ID:** 51706

Street: 753 Main ST **City:** Manilla **IA** **Zip Code:** 51454 **County:** Crawford

Mailing Address: PO Box 187

Mailing City: Manilla **IA** **Zip Code:** 51454

Director's Name: Maddie Garry **Center Phone Number:** 712-654-5500

On-Site Supervisors: **E-Mail Address:** littlehawkschildcarecenter@gmail.com

Date of Complaint: 06-17-2024 **Date of Visit:** 06-19-2024

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that on Friday June 14, 2024, Little Hawks Childcare Center Staff Member grabbed a three year old child by the arm, dislocating her elbow. Physical Abuse is alleged.

Friday June 14, 2024, when child was picked child up from daycare, the child said said her daycare provider broke my daycare provider "broke my arm." Initially, the reporter didn't think anything of it, just a 3 year old being a 3 year old. However, the child's behavior indicated she was in pain and had issues moving it. On Sat the child was taken to the doctor, the child's elbow was out of the socket. Reporter contacted the day care director, Maddie and asked her to watch the video. The director said that one of the teachers grabbed and pull the child's arm, but did not identify who the teacher was but stated the child would not be with that teacher today.

Licensing Rules Relevant to the Complaint:

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

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Department of Health and Human Service worker Dezirae Conyers was involved with this complaint. Dezirae made a visit to made a visit to Little Hawks Childcare Center on 6-17-2024, director Maddie Garry wasn't there during Dezirae's visit. Dezirae revewed the video and staff person SC picks the child in question up by the wrist. The child's legs lift off the ground and the staff person carries the child that way to the wall and sits next to her. The child was diagnosed with dislocated elbow - Nursemaids Elbow. The child's injury was deemed nonaccidental.

I discussed this complaint with the director Maddie Garry. Following the incident Maddie was providing training to staff person SC including appropriate discipline and working with children, staff person SC resigned a couple weeks after the complaint incident.

Special Notes and Action Required:

Non-Compliance with Regulations Found.
Injury was deemed nonaccidental.
109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free.
109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.
109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training

Following the incident Maddie was providing training to staff person SC including appropriate discipline and working with children, staff person SC resigned a couple weeks after the complaint incident. Please review discipline policies and procedures with on all staff on an ongoing basis, staff can't use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed.

Consultant's Signature:

Kathy DeGeorge-Evans

Date:

12-16-2024