IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Kelsey Williams	**County** Pottawattamie	
Care Address 2906 AVE H	**City** Council Bluffs	**Zip Code** 51503
Mailing Address 110 Vine ST	**Mailing City** Council Bluffs	**Mailing Zip Code** 51503
Phone 402-657-7613	**Email**	

Date of Complaint:	11/21/2023	**Date of Visit:**	

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

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Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
Did this complaint result in a death to a child?	☐ Yes	☒ No

Summary of Complaint:

Provider was over numbers by having nine children in her care without her co-provider. She was also over numbers in the 0 -2 age group.

On November 21, 2023, the provider contacted compliance staff to ask questions regarding ratio's for her C2 childcare home. The provider reported that she had a professional visit from another agency who informed her that she was over numbers and that the information would be reported to DHHS.

Compliance staff went over the numbers for a provider who is in a C2 home. Compliance staff was informed that the co-provider was not present during the other professional visit to the home. Reportedly, the co-provider was not at the home due to a tire incident. Once compliance staff understood that there was only one provider, compliance staff reported the C1 home rules for numbers and ages of children at any one time.

It was determined that the provider was actually over numbers for the 0-2 age range and her overall allowable numbers for only one provider in the home.

Unannounced visit to the childcare home on 11-28-23. Both providers were present and discussion held regarding the previous week and concern that was called into DHHS.

Compliance staff reviewed the information for limitations of a C1 provider if both providers are not present. The provider does not have a substitute that she can contact in the event of an emergency. She knows that she will have to contact families to have back up care available in the event of an emergency in the future.

Rule Basis and Findings of Complaint(s):

110.15(1) SPECIFIC REQUIREMENTS FOR CHILD DEVELOPMENT HOME CATEGORY “C”
e If only one approved provider is present, not more than eight children are present. If only one approved provider is present, not more than 6 of the 8 children may be 24 months of age or younger and of these 6 children, no more than 3 are 12 months of age or younger.

** The provider was over numbers for the age range of 0-2 without the co-provider present at the childcare home on November 21, 2023. The provider was also over numbers by one child during the time that the co-provider was not present at the home.

Discussion with the provider regarding number limitations in the event that one of the providers cannot be there or is running late.

Resolution and Action Required:

There are no changes recommended to the registration of this provider.

If you have any questions, please contact compliance staff or your CCR&R representative, Brenda Bera at 712-579-7243.

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Consultant's Signature:	Stacy Burris	**Date of Visit:**	11/28/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	11/28/2023