

CHILD CARE CENTER COMPLAINT

Name of Center: Grimes KinderCare	Enrollment: 78	License ID: 51538
Street: 1101 NE Gateway DR	City: Grimes	IA Zip Code: 50111
County: Polk		
Mailing Address: 1101 NE Gateway DR		
Mailing City: Grimes	IA Zip Code: 50111	
Director's Name: Alicia Hale	Center Phone Number: 515-644-5282	
On-Site Supervisors:	E-Mail Address: ejhill86@gmail.com	

Date of Complaint: 07-11-2024**Date of Visit:** 07-15-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Concerns reported that a two year old was left unsupervised in a classroom for 5-7 minutes.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

7/12/24 This worker sent an email to HHS Placido.

7/15/24 This worker went to the center for an unannounced visit with HHS Placido. We met with Alicia Hale, director, and explained the purpose of the visit. Alicia was aware of the incident that had occurred on 7/10/24. On that day, Alicia was approached by acting assistant director, Lina, who said a parent of another child had found this child in the Discovery Preschool 2 (DPS2) classroom by himself. Lina went to get the child and look him over. They notified the mother of the child of the incident. Alicia gave her Rachel Ross, the Regional Director's phone number. Alicia did talk with the two staff who were working in DPS2. One staff started working at the center in May 2024 and the other staff started working in June 2024. Staff stated they completed the CSR (Child Supervision Review) and the child was with the class. They stated the child must have gotten out. The CSR was completed at 4:00 pm. The parent who found him in the classroom was there at 4:07 pm. The parent said the child was looking outside through a window in the classroom. Staff did receive written warnings for the incident. Both staff are not present at the daycare today.

Special Notes and Action Required:

109.10(16)a

The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

VIOLATION

Staff left this young child without supervision in the classroom. If staff had followed protocol when outside, they would have realized they were missing a child.

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Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

08-05-2024