Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Little Smiles and Company, Inc. **Enrollment:** 27 **License ID:** 51700

Street: 1003 Broad ST **City:** Adair **IA** **Zip Code:** 50002 **County:** Adair

Mailing Address: PO Box 193

Mailing City: Adair **IA** **Zip Code:** 50002

Director's Name: Kenna Stuhr - interim director **Center Phone Number:** 641-742-3031

On-Site Supervisors: **E-Mail Address:** littlesmilesadair@gmail.com

Date of Complaint: 11-08-2023 **Date of Visit:** 11-08-2023

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The caller stated the director, Leslie James, is not completing the medication record when she give medicine to children. when questioned by the supervisor, the director stated she would document "later." The director has made comments about children, some comments in front of children and some just to staff. To staff, the director said, "Such f..king brats.) To children, she refers to them as "brats." One day the supervisor was not there and a four year old needed help wiping her bottom. The director said, Ms .... isn't here to protect you, you can wipe your own butt. The director ultimately did help the child. The director told the kids, If you came home with me you'd get your butt beat, You are not getting spanked at home." The caller said the director is often in her office on the computer and not helping in classrooms. The director is not completing incident reports when witnessing behavior and or biting. Resulting in parents unable to have their questions answered. According to other staff, this director has had concerns brought up before (by parents reporting), but concerning behavior still happening.

Licensing Rules Relevant to the Complaint:

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(2)c Punishment or threat of punishment associated with illness, toilet training, or food or rest is not be used.

109.12(2)d No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

I talked with a board member Megan Irlmeier and two employees of the center on the phone. The staff reported that Leslie J didn't know how to administer medications and document the medications being given to children, and she wouldn't write incident reports. Staff reported that Leslie J would make inappropriate comments about the children to staff and then made inappropriate comments directly to the children calling them f..king brats, saying " You guys must not be getting your butts spanked at home". She would talk negative about the staff. Staff reported Leslies inappropriate behaviors to the board. The board told Leslie not to come into work on Wednesday November 8, 2023 and Thursday November 9, 2023, the board met with Leslie on Thursday night 11-9-2023 and she was terminated from her position as director.
The board is in the process of hiring a new director. Kenna Stuhr is the interim director.

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109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free.

Special Notes and Action Required:

Non-Compliance with Regulations Found. Please meet with staff and train them on appropriate behaviors of staff, discipline etc. It would be beneficial for staff to take training relating to childhood behaviors/discipline such as PBIS training.

Consultant's Signature:

Kathy DeGeorge-Evans

Date:

12-06-2023