

CHILD CARE CENTER COMPLAINT

Name of Center:	Altoona Kidsworld Daycare-Preschool Inc	Enrollment:	103	License ID:	25214
Street:	105 3rd ST SE	City:	Altoona	IA Zip Code:	50009
County:	Polk				
Mailing Address:	105 3rd ST SE				
Mailing City:	Altoona	IA Zip Code:	50009		
Director's Name:	Annette Sauer	Center Phone Number:	515-967-1009		
On-Site Supervisors:	Melissa Barkema	E-Mail Address:	altoonakidsworld@yahoo.com		

Date of Complaint: 07-29-2025**Date of Visit:** 07-29-2025☐ Scheduled ☐ Unannounced ☒ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that a staff member squeezed the arm of a three year old child on 7/28/25, breaking both bones in her left forearm.

Licensing Rules Relevant to the Complaint:

109.12(2)a-d The center shall not use as a form of discipline:Center does not use corporal punishment including spanking, shaking, or slapping.Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint.Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used.No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

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7/29/25 Communication with HHS Sprouse. Update provided.

7/31/25 Communication with HHS Sprouse. Update provided.

8/7/25 Communication with HHS Sprouse. Update provided.

8/13/25 Visit to the daycare. This worker went to the daycare and met with Annette Sauer. Annette had been informed the visit had been cancelled, due to unforeseen circumstances by the other parties.

8/20/25 Communication with HHS Sprouse. Update provided.

Special Notes and Action Required:

HHS Sprouse had communication with the director and the assistant director at the daycare. HHS Sprouse also had communication with Altoona Police Department and the family involved in the assessment.

There was evidence to support the staff member grabbed the child's arm on 7/28/25, causing the child's injury.

The staff member is not working at the daycare. The daycare terminated the staff from employment at the daycare immediately when finding the child had been injured.

109.12(2)a-d

The center shall not use as a form of discipline:

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Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used.

No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

VIOLATION

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

09-03-2025