

CHILD CARE CENTER COMPLAINT

Name of Center: KinderCare Learning Center #0837	Enrollment: 111	License ID: 20740
Street: 2108 E Locust ST	City: Davenport	IA Zip Code: 52803
County: Scott		
Mailing Address: 2108 E Locust ST		
Mailing City: Davenport	IA Zip Code: 52803	
Director's Name: Emma Anderson	Center Phone Number: 563-326-1660	
On-Site Supervisors:	E-Mail Address: 300837@klcorp.com Jeremy.Todd@Kindercare.com	

Date of Complaint: 07-02-2026**Date of Visit:** 07-06-2026☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that staff KM hit a four year old child with a wooden ruler on the arm and with a broom on the leg. The child has not appeared to sustain injuries.

Licensing Rules Relevant to the Complaint:

109.12(2)a-d The center shall not use as a form of discipline: Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint. Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used. No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

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The center was visited on 7/6/26 by the licensing consultant and HHS worker Jerrica Jarrett to discuss the reported concerns with the center director, Emma Anderson, her assistant, Kelsey McFedries, and another staff who witnessed an incident. The staff person was spoken to individually. It is noted that HHS Jarrett also had contact with the child and family and attempted to contact, several time but without response, the accused staff person who is no longer employed at the center.

109.12(2)a-d The center shall not use as a form of discipline: Center does not use corporal punishment including spanking, shaking, or slapping.

Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. VIOLATED Information gathered indicates the information reported is true. Kelsey states when she brought staff KM to the office to discuss this, KM admitted she had used the ruler to tap the children for attention. KM stated the broom incident was an accident, however, another staff interviewed stated KM would use the broom to sort of corral the children. Emma and Kelsey stated this is against Kindercare policy in every way, and the staff person was terminated from employment at the center. Emma stated there had not been previous concerns for this staff person other than coaching her on more professional communication styles. Emma stated other employees were also disciplined due to their lack of sufficient intervention and for not notifying management of the concerns. The center is cited with regard to this complaint. Though staff KM stated she did not hit the child(ren), it would be difficult for the children to discern between a "hit" and a "tap". It is noted that the administration took immediate action by immediate suspension and then termination of employment for the staff person upon learning of the concerns.

Special Notes and Action Required:

There is no further action required of the center at this time relative to this report.

Consultant's Signature:

Heidi Hungate

Date:

07-15-2026