

CHILD CARE CENTER COMPLAINT

Name of Center: The Tiger Den Inc	Enrollment: 41	License ID: 16178
Street: 2002 15th AVE	City: Eldora	IA Zip Code: 50627
County: Hardin		
Mailing Address: 2002 15th AVE		
Mailing City: Eldora	IA Zip Code: 50627	
Director's Name: Diane Bunger	Center Phone Number: 641-858-2273	
On-Site Supervisors:	E-Mail Address: cjeske@heartofiowa.net thetigerden@heartofiowa.net	

Date of Complaint: 09-13-2024**Date of Visit:** 09-17-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A complaint was received that a child was observed sitting in the front seat of the center owned vehicle when being transported to preschool on 09-13-24.

Licensing Rules Relevant to the Complaint:

109.10(12)b Children under 12 shall not be located in front seat.

Inspection Findings:

An unannounced visit was made to the Tiger Den child care center on 09-17-24 where met with the center director, Diane Bunger. Diane was informed of the complaint and did confirm that she had been the one driving the vehicle on that day. Diane stated that the child was a 5 year child being transported to preschool on that day. Diane stated there were 2 other children and she did not have enough car-seats on that day for all of the children, but the center has them now and so that was the only day that a child had or would be riding in the front seat.

Based on the information obtained this complaint is SUBSTANTIATED for violation of Licensing Standard 109.10(12)b which requires that when providing transportation services children under 12 shall not be located in front seat. Diane did confirm that there was an isolated instance on 09-13-24 where a 5 year old child was allowed to sit in the front passenger seat when the center did not have enough car/booster seats for all of the children being transported to preschool on that day.

Special Notes and Action Required:

This complaint is SUBSTANTIATED for violation of the identified Licensing Standard(s). Diane did report that the center has obtained enough car/booster seats to accommodate all children when transporting them to preschool such that this will not be an issue in the future. No further action is required or requested. A full license will remain in effect at this time.

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Consultant's Signature:

Ray Salisbury

Date:

09-23-2024