Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Traditions Children's Center II Bldg 200 **Enrollment:** 80 **License ID:** 25468

Street: 490 S 51st ST **City:** West Des Moines **IA** **Zip Code:** 50265 **County:** Polk

Mailing Address: 490 S 51st ST

Mailing City: West Des Moines **IA** **Zip Code:** 50265

Director's Name: Makaila Kiss **Center Phone Number:** 515-327-0008

On-Site Supervisors: N/A **E-Mail Address:** director@traditions2200.com

Date of Complaint: 02-21-2023 **Date of Visit:** 02-22-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged staff member PP (initials) grabbed a five year old child by the arm, causing small bruises on his arm.

Licensing Rules Relevant to the Complaint:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

On 2/22/23, this consultant and HHS worker Katie Patterson arrived at the center and informed the former director about the complaint that was received. The former director was aware of the concern as she had talked to the parent and had pictures of the three bruises on his left forearm. The former director shared those pictures with HHH worker Patterson and this consultant.

Patterson and this consultant then interviewed staff members who were working in the classroom on the day of the incident/injury. PP and ER were interviewed. ER stated and PP admitted to grabbing the child because the child was physically acting out that day and at the time of the incident when PP and a group of children were sitting on the floor. PP admitted grabbing the child and then picking the child up and taking him out of the room.

Based on the injury and the description given by staff and particularly PP, there is sufficient evidence to conclude that PP caused the injury to the child's arm. The center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.12(2)B AS IT PERTAINS TO DISCIPLINE.

Special Notes and Action Required:

It was noted that as of 3/2023, the new director of the program is the former on-site supervisor, Makaila Kiss.

The director should review with all staff about working together, communication, and knowing their own thresholds when children act out. CCR&R is also available to centers as they can assist centers in a number of things, including child behaviors.

The staff person responsible is no longer working at the center.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email nkneppe@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.
*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

03-23-2023