

CHILD CARE COMPLIANT

Name of Provider Crystal Hale	County Scott	
Care Address 1924 Lillie AVE	City Davenport	Zip Code 52804
Mailing Address 1924 Lillie AVE	Mailing City Davenport	Mailing Zip Code 52804
Phone 563-650-6206	Email	

Date of Complaint:	05/28/2026	Date of Visit:	05/28/2026
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Type of Visit

☐ Scheduled	☒ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☒ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
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Did this complaint result in a death to a child?	☐ Yes	☒ No
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Summary of Complaint:

Concerns reported that Crystal has an unapproved individual around the day care children, illegal substances used in the child development home, unsafe backyard, and Crystal is not following safe sleep requirements.

Rule Basis and Findings of Complaint(s):

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441 Iowa Administrative Code Chapter 110

Code of Iowa, Chapter 237A

441 IAC 110.11(3)a. Applicability. The department shall conduct Iowa criminal history record and child abuse record checks for each registrant, substitute or staff member, anyone living in the home who is 14 years of age or older, and anyone having access to a child when the child is alone.

441 IAC 110.7(1)e. Shall be free of the use of illegal drugs and shall not be under the influence of alcohol or of any prescription or nonprescription drug that could impair their ability to give careful supervision.

441 IAC 110.8(2)a. A safe outdoor play area is maintained in good condition throughout the year.

441 IAC 110.8(5)a. Provider shall follow safe sleep practices as recommended by AAP for infants under one year of age. Infants are placed on firm mattress with tight fitted sheet that meets CPSC standards. Infants shall not be allowed to sleep on bed, sofa, air mattress, or other soft surface. No toys, soft objects, stuffed animals, pillows, bumper pads, blankets or loose bedding is allowed in sleeping area. If an alternative sleeping position is needed, a signed physician or physician assistant authorization with state of medical reason is required. b. No child is allowed to sleep in items not designed for sleeping, including but not limited to, infant seat, car seat, swing, bouncy seat. c. Crib or crib-like furniture, waterproof mattress covering, and sufficient bedding that meets CPSC or ASTM standards is provided for each child under two years of age. No restraining devices are used. d. Items used for sleeping are used in compliance with manufacturing standards for age and weight of the child.

This worker completed an unannounced visit on Crystal's child development home on 5/28/2026. Crystal was present along with one infant and her own two school aged children. Discussed the reported concerns with Crystal. Crystal reported that the only persons residing in her home are herself and her two school age children. Crystal's ex does not reside in the home or even come to the home. Crystal reported that he hasn't been in the home for several months. On the date of this visit, Crystal still had a no contact order in place against him that was valid through 6/12/2026. Crystal denied alcohol or illegal substance usage by herself or anyone else that visited the home.

In discussing the outdoor play area in the back yard, Crystal reported that her landlord did 'fix' the steps. Crystal, however, believes the steps are still not very supported and as a result does not use the back yard for play. Crystal continues to utilize the front yard when they go outside. This worker viewed the back yard. The steps were stabilized a bit, but this worker agrees with Crystal that they are still not safe for use by children. The gates have been fixed in the back yard.

Crystal reported that the youngest child in care currently is a six month old infant. Crystal stated that this infant typically sleeps on the floor for naps. Crystal denied ever allowing the infant to sleep on a full size bed or any similar environment, stating that the child rolls regularly and that would not be safe. Discussed with Crystal that placing an infant on the floor to sleep is not following safe sleep regulations per Iowa Code. Crystal reported that she has a pack and play in the basement that she will bring up for the child. During this visit, the infant's mother showed up. Since the mother was there to watch her own child and there were no other day care children in care, Crystal went to the basement to retrieve the pack and play. Crystal proceeded to clean and sanitize the pack and play. Crystal did not have any tight fitted sheets for the pack and play, however did go online to Amazon and ordered sheets. Crystal agreed that she would send this worker a picture of the pack and play with the sheets in place the following morning. On 5/29/2026, Crystal texted this worker a picture of the pack and play with the sheets in place.

Findings:

There is not a preponderance of evidence to support the concern that Crystal has unapproved individuals residing in her home.

There is not a preponderance of evidence to support the concern that Crystal herself has been using illegal substances or allowing others to do so.

There is not a preponderance of evidence to support the concern regarding Crystal's backyard. Although the steps still remain unsafe for regular use by kids, Crystal is not using the back yard for play. Crystal is utilizing the front yard when she takes the children outside.

There is a preponderance of evidence to support the concern that Crystal did not follow safe sleep guidelines. Crystal admitted to sleeping an infant on the floor.



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Resolution and Action Required:

A written safety plan was completed with Crystal on 5/28/2026. Crystal agreed to follow safe sleep requirements at all times.
A safe sleep referral was made to CCNC and CCRR on 5/28/2026. A visit occurred on 6/4/2026. CCNC and CCRR provided safe sleep resources for Crystal and completed the safe sleep checklist. Written checklist was shared with HHS. Crystal's pack and play was observed to be in good shape and had tight fitted sheets in place. CCNC did advise Crystal to secure the mattress to the base per manufacturer's instructions.
Parent interview occurred and parent reported no concerns regarding Crystal's care and supervision of children. Parent not aware of any other persons residing in the home with Crystal other than her two children.
Addendum report was completed regarding safe sleep follow ups.
Full compliance visit was completed earlier this year.

Consultant's Signature:	Kathy Huinker	Date of Visit:	06/22/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	06/23/2026