Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: North Liberty's BEST Academy **Enrollment:** 73 **License ID:** 52078

Street: 530 Pondview **City:** North Liberty **IA** **Zip Code:** 52317 **County:** Johnson

Mailing Address: 2653 Wayland Rd

Mailing City: Washington **IA** **Zip Code:** 32353

Director's Name: Heather Cummings **Center Phone Number:** 319-600-2679

On-Site Supervisors: N/A **E-Mail Address:** northlibertysbestsummercamp@yahoo.com

Date of Complaint: 07-11-2023 **Date of Visit:** 07-31-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The caller stated the summer program has 60 children, but only 5 staff. This includes infants and toddlers. Out of ratio daily.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

109.11(1) 35 square feet of usable floor space per child.Rooms with cribs have 40 square feet of space per child.

Inspection Findings:

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I arrived at the center and noticed that there were a lot of children outside and inside the entry way. They were transitioning groups from the center to local taekwondo practice.

109.8(2) Ratio maintained in center as required by age. NOT VIOLATED.
-The infant room had two staff to four children. They were in ratio.
-The toddler room had one staff to three children. They were in ratio.
-The school aged rooms were also in ratio.
One staff had nine kids.
One staff had ten kids
One staff had three kids
Two staff had twenty-two kids.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.
-When this worker asked the staff in the school aged room how many children they had, they were unable to answer. It is imperative that staff know at all times exactly how many children are in their care.
-School aged staff allowed a child to go into the bathroom. Staff did not provide supervision to ensure that the child went into the restroom and returned.

109.11(1) 35 square feet of usable floor space per child. VIOLATED.
-They had 44 children in a space licensed for 35.
-They had 22 children in a space licensed for 19.

Special Notes and Action Required:

The center director and staff are strongly encouraged to take a supervision course through Penn State. https://extension.psu.edu/programs/betterkidcare/search?SearchableText=supervision

Consultant's Signature:

Heidi Brown

Date:

08-29-2023