Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Kids Company Of Clive **Enrollment:** 88 **License ID:** 28309

Street: 1306 NW 138th St **City:** Clive **IA** **Zip Code:** 50325 **County:** Polk

Mailing Address: 1306 NW 138th St

Mailing City: Clive **IA** **Zip Code:** 50325

Director's Name: Trudy Johnson **Center Phone Number:** 515-223-0204

On-Site Supervisors: Emily Clayton and Amanda Holdmeyer **E-Mail Address:** eclayton74@yahoo.com

Date of Complaint: 01-06-2023 **Date of Visit:** 01-10-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A four year old child, who is known to wander, got outside the front and unfenced part of the building for several minutes and was unsupervised.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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On 1/10/23, this consultant along with HHS worker, Heather Hewitt, made an unannounced visit to the center. The reported concerns were shared with on-site supervisors, Emily Clayton and Amanda Holdmeyer. Emily and Amanda provided Hewitt and this consultant copies of the incident report from the incident on 1/6/23 where the child walked out of the front of the building and was found by the front door by Amanda Holdmeyer.

On 1/6/23, a four year old child who has some additional services, wandered outside of this classroom and then went out the front door. The child was unsupervised for several minutes before one of the on-site supervisors, Amanda Holdmeyer, saw him outside and went and got him. Because of this incident in addition to the child having a rough day, the child's parents were called to come and pick him up early.

This child has a history of leaving his classroom and wandering which staff were previously aware of. On 1/6/23, Amanda stated she had the child with her all morning because he was having a difficult day staying on task and following directives and was leaving his classroom. The child then had specialized services at the center who visit the child at the center. After these services, Amanda stated she took the child back to his regular classroom and went to assist in another classroom quick. The child's teacher in his regular classroom, HR (initials) stated that shortly after returning to her room, the child got up and left her classroom. HR stated she assumed the child was going back up front to where Amanda Holdmeyer was located (in office by front door), but she didn't say anything alerting Amanda or other staff of this situation.

Amanda stated that after going back to her office (after brief stop in another classroom to assist when she dropped the child in question off in his regular classroom) she happened to look and see the child in question outside. Amanda stated she went and got him and brought him back inside and notified the child's parents to come and get him for the day. Amanda estimated that the time the child was outside was a few minutes based on the time she dropped him off in his regular classroom, stopped in another classroom, and then went back to her office.

However, because the child was outside (the front of the building doesn't have a fenced in area like the back playground area does) and unsupervised, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.10(16)A AS IT PERTAINS TO SUPERVISION OF CHILDREN. The center has taken several steps to prevent something like this from occurring again that are mentioned below.

Special Notes and Action Required:

Since this incident, the center has talked to all staff and implemented several changes to their protocol. These include, but not necessarily limited to that all classroom doors now remain shut at all times, an alarms on doors, sign in/out protocols, and child locks on doors so that children cannot open doors.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email nkneppe@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.
*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

02-06-2023