



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Aime Raphael	County Polk	
Care Address 1203 Burlington TER	City Des Moines	Zip Code 50314
Mailing Address 1203 Burlington TER	Mailing City Des Moines	Mailing Zip Code 50314
Phone 515-444-1443	Email	

Date of Complaint:	01/23/2025	Date of Visit:	01/24/2025
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Type of Visit

☐ Scheduled ☒ Unannounced ☐ N/A

Compliance Regulation

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

Recommendation for Registration:

- ☒ No Changes to registration status recommended
- ☐ Revocation of Registration
- ☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

- ☒ Category A
- ☐ Category B
- ☐ Category C (with no co-provider)
- ☐ Category C (with co-provider)
- ☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 1/23/2025, the Department of Health and Human Services received a complaint regarding Registered Category A Child Development Home Provider, Aime Raphael. The concern stated a child had left Ms. Raphael's house without her knowing.

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Rule Basis and Findings of Complaint(s):

RULE(S):
110.7(I)(a) Gives Careful Supervision at all times

FINDING(S):
Myself and an additional social worker completed an unannounced visit on 1/24/2025 to Ms. Raphael's daycare residence. Ms. Raphael allowed entrance to discuss the complaint. We reviewed the concerns regarding a daycare child getting out of Ms. Raphael's home, without her being aware. Ms. Raphael stated she was getting other children ready for the morning and had not latched the front door. Ms. Raphael stated she found the child quickly. Ms. Raphael plans to put a lock on the front door up high out of the reach of children. She also plans to get an alarm system. On 1/27/25 this worker went to Ms. Raphael's and she had installed a lock high up on the front door along with an alarm system.

Resolution and Action Required:

On 1/27/2025 this worker completed a visit to Ms. Raphael's child development home. Ms. Raphael had installed a lock high up on the front door along with an alarm system. Ms. Raphael was found to be out of compliance for supervision. A full compliance visit was completed at this time. Additional minor corrective actions were necessary. This report concludes the evaluation of this complaint, no further action is required at this time.

Consultant's Signature:	Ellen Abbott	Date of Visit:	03/12/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	03/13/2025