

CHILD CARE COMPLIANT

Name of Provider Imerde Ndayisenga		County Polk	
Care Address 2444 Saylor Rd		City Des Moines	Zip Code 50313
Mailing Address 2444 Saylor Rd		Mailing City Des Moines	Mailing Zip Code 50313
Phone 515-305-6568		Email	

Date of Complaint:	11/12/2024	Date of Visit:	11/12/2024
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Type of Visit		
☐ Scheduled	☒ Unannounced	☐ N/A

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☒ Category A	
☐ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

Complaint Details:	
Did this complaint result in a serious injury?	☐ Yes ☒ No
Did this complaint result in a death to a child?	☐ Yes ☒ No

Summary of Complaint:	
On 11/12/2024, the Department of Health and Human Services received a complaint regarding Registered Category A Child Development Home Provider, Imerde Ndayisenga. The concern indicated Ms. Ndayisenga makes parents provide food for their children, was not providing supervision and a child cut their hair and the parent believes the provider bit a daycare child.	

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Rule Basis and Findings of Complaint(s):

RULE(S):

Code of Iowa, Chapter 237A / 441 Iowa Administrative Code Chapter 110

441 IAC 110.7(1) The provider shall meets the following requirements:

a. Gives careful supervision at all times.

441 IAC 110.8(7) Meals and Snacks.

a. Regular meals and midmorning or midafternoon snacks shall be provided. The meals and snacks shall be well-balanced, nourishing, and in appropriate amounts as defined by the USDA Child and Adult Care Food Program.

b. Children may bring food to the child development home for their own consumption but shall not be required to provide their own food.

441 IAC 110.8(6) Discipline. Discipline shall conform to the following standards:

a. Corporal punishment including spanking, shaking and slapping shall not be used.

FINDING(S):

On November 12, 2023⁴ this worker and an additional social worker, completed an unannounced visit to Ms. Ndayisenga's child development home. Ms. Ndayisenga was home and allowed entrance. Ms. Ndayisenga had one 2 year old daycare child present along with her 2 biological children. The daycare child was sleeping at the time we arrived. Ms. Ndayisenga indicated she was doing craft time with the daycare children and walked away for just a few minutes and when she came back, the children had cut each other's hair. Ms. Ndayisenga has gotten rid of all of the children's scissors. Non compliance with daycare regulations was found for supervision. Ms. Ndayisenga says she provides African food for the daycare children. She stated if the daycare children do not like the food, then the families provide food they will eat. Ms. Ndayisenga does provide snacks the daycare children eat. Ms. Ndayisenga denies biting a daycare child. Ms. Ndayisenga stated she uses timeouts for discipline.

Resolution and Action Required:

Ms. Ndayisenga was found to be in non-compliance with supervision. Ms. Ndayisenga will give careful supervision at all times. This report concludes the evaluation of this complaint, no further action is required at this time.

Consultant's Signature:	Ellen Abbott	Date of Visit:	01/07/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	01/07/2025