Health and Human Services

# Iowa Department of Health And Human Services

## CHILD CARE ANNUAL EVALUATION

Business Name: Natalie Mortell

Provider Name: Natalie Mortell

Provider No.: 37957

Address: 2136 W 18TH ST, Davenport, IA, 52804

E-Mail:

County: Scott

Phone Number: 5635051390

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- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 2/23/2026

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Program Type:

- [X] Registered Child Development Home A (guidelines for ratios on all categories)
- [ ] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [ ] Toddler
- [ ] PreSchool
- [ ] School Age
- [X] All Ages

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**1. Basic Overview**

Natalie has been providing child care for approximately 17 years. Natalie has been registered for part of that time. Natalie provides child care to children aged infant through 10 years old. Natalie would consider children for all three shifts of care. Natalie provides a play based environment for children, that includes a daily schedule for kids. Natalie has normal rest time for children and a variety of books and toys available. Natalie recently added some musical toys/activities for children.

**2. Identify Observed Strengths Of The Program**

Natalie believes her greatest strength in working with children is that she gives the children a lot of attention and often spoils them. Natalie stated that is more of a 'grandma' role with the kids. Natalie maintains her paperwork in an organized fashion and keeps her postings and required signage up. Natalie utilizes her resources as needed, including HHS and Child Care Resource and Referral.

**3. Identify The Aspects That Fall Below The Standard**

110.9(4) : An individual file is maintained for each child and updated annually or when there are changes. Each file contains:
110.9 (4) e : For infants and preschoolers: A statement of health signed by a physician submitted annually.
110.9 (4) g : A signed and dated immunization certificate provided by the state Department of Public Health.

**4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance**

Natalie needs to ensure that all enrolled children have updated enrollment forms (signed and dated within the last year) and current physicals and immunization certificates.

Natalie needs to send verification of updated child files to Kathy by 4/6/2026. Items can be emailed to kathy.huinker@hhs.iowa.gov or texted to 563-949-6971.

**5. Special Notes/recommendations**

Targeted compliance of Emergency Preparedness Plan was completed. Natalie's EPP remains up to date and accurate.

HHS Child Development
Home Compliance Worker: Kathy Huinker Date: 2/23/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Child Care Resource and Referral of Southeast Iowa 500 E. 59th St, Davenport, IA 52807 866-324-3236 Ccrria@caeiowa.org