

CHILD CARE CENTER COMPLAINT

Name of Center:	Ottumwa Y Discovery Lane	Enrollment:	65	License ID:	21076
Street:	611 N Hancock	City:	Ottumwa	IA Zip Code:	52501
County:	Wapello				
Mailing Address:	611 N Hancock				
Mailing City:	Ottumwa	IA Zip Code:	52501		
Director's Name:	Loni Ellis	Center Phone Number:	641-684-6571		
On-Site Supervisors:	Nancy Morrow	E-Mail Address:	lonie@ottumwaymca.com		

Date of Complaint: 02-26-2025**Date of Visit:** 03-06-2025☐ Scheduled ☐ Unannounced ☒ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A child with a feeding tube is not being fed the correct amount daily.

Licensing Rules Relevant to the Complaint:

109.10(3)b For every day an authorization for medication is in effect and child is in attendance, there shall be a notation of administration including the name of medicine, date, time, dosage, given or applied, and the initials of the person administering the medication or the reason the medication was not given.

Inspection Findings:

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The determination of this report is based on review of the Diet Modification Form, interviews with Child Care Nurse Consultant Mary Mikulecky, emails sent from IDPH to the program, an interview with Director Ellis and interview with the child's in home health nurse. Notes from the parent to the center were reviewed.

HHS contacted Child Care Nurse Consultants who serve the program. CCNC Mikulecky and Crouse have been providing support to the program on this issue since August 2024. CCNC Jamie Crouse provided a G Tube training for the program in August 2024. She followed up by email three times offering support to the program on the child's health care plan. These were forwarded to HHS. CCNC Crouse left this position and the new CCNC is Mary Mikulecky who works with the program. She stated she reached out twice by email in December attempting to provide support to the program on this issue. These emails were also forwarded to HHS. The program did not respond to either email

HHS contacted Kristen Serteerg, Home Health Nurse (Allara Health) for the child. She stated that the daycare staff is not following physician orders pertaining to child. She indicated the child needs to feed through her G tube; however, she is not getting enough food at daycare. Both Mom (Sara Lee) and Kristen have discussed the matter with the daycare on multiple occasions. Kristen stated that her and mom even went in to train daycare staff on how to do feedings. Mom also provided daycare with a very detailed binder about feedings including times. Daycare is continuously feeding the child orally. Kristen stated that while she can sometimes feed orally, because of cardiac issues, it takes a lot of energy for her to feed that way and is not encouraged. Both Kristen and Mom have reached out to the Child Care Nurse Consultant over the program, regarding concerns for this child. Kristen weighs the child twice a week (Mon and Thur). Her weight is good on Mondays but by Thursday drops significantly. Kristen believes that this is due to her not receiving enough feedings while at daycare. Mom requested a daily feeding log from daycare- it doesn't show any times in feeding slots. Kristen Requested a 30-day log of feedings; daycare didn't want to give them to her.

HHS contacted Director Loni Ellis. She indicated they did not understand the G tube feedings were in addition to oral feeding. She indicated this was not stated on the Diet Modification Form as in addition to oral feedings. She indicated she would change this practice immediately. The Diet Modification Form was sent to HHS to review. The form stated the child was to be fed by G Tube six ounces of Pediasure every 3-4 hours with a water flush afterwards. Mother of the child also provided written instruction in January 2025 that mirrored the Diet Modification Form and added instruction for oral feedings. HHS followed up with Director Ellis on 3/5/25. She indicated the child is now being offered food and milk during meals and snack times but is also administered six ounces of Pediasure through a G tube in addition to oral feeding.

HHS called parent of the child on 3/6/25. She indicated the program is now feeding her child as prescribed and this issue is resolved.

1. 109.10(3)b For every day an authorization for medication is in effect and child is in attendance, there shall be a notation of administration including the name of medicine, date, time, dosage, given or applied, and the initials of the person administering the medication or the reason the medication was not given. The Diet Modification form did state the child was to be fed via G tube. The program stated they did not understand that G tube feedings were in addition to oral feeding. VIOLATION, now corrected

Special Notes and Action Required:

The center will reach out to CCNC Mary Mikulecky for future clarification on health or safety issues. CCNC Mary visited the center on 3/6/25 and went over the health care plan for the child.

Consultant's Signature:

Jill Seibert

Date:

03-07-2025