Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: New Horizon Academy - Urbandale

Provider No.: 52444

Address: 12900 Hickory DR, Urbandale, IA, 50323

County: Polk

Director's Name: Haleigh Johnson

On-Site Supervisor: Tiffany

Phone Number: 5153849004

E-Mail: 3007@nhacademy.net
laldinger@nhacademy.net

HHS Visit Date: 04/16/2026

Licensing Period: 04/01/2026 to 04/01/2028

Fire Inspection:

Date Inspected: 02/26/2024

Comments: Fire inspections are due at least every three years. Completed by Andrew McCall, IA Dept of Public Safety

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [X] Accrediation

Comments: NAEYC: NAEYC is the professional association advancing high-quality early childhood education for children from birth through age 8.

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:30 AM to 6:00 PM		
Tuesday	6:30 AM to 6:00 PM		
Wednesday	6:30 AM to 6:00 PM		
Thursday	6:30 AM to 6:00 PM		
Friday	6:30 AM to 6:00 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	56	27	88	30	201
Summer					0

1. Basic Overview

An unannounced licensing visit was completed on 4-16-26. Director Haleigh Johnson was present through the entire visit.
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New Horizon Academy--Urbandale was given Permission to Open without a license on 3-4-24. New Horizon Academy is based out of Minnesota and has daycare centers in several states. This is one of several centers recently constructed by New Horizon in the metro area.
Kelena Bonnell is the Area Director for all the centers opening in Iowa. Haleigh Johnson is the director at this site. Tiffany is the assistant director.

The center hours of operation are from 6:30 AM to 6:00 PM, serving children ages 6 weeks to school age.
This center has sole occupancy of the building.

Room observations/activities: This center utilizes Creative Curriculum and the procare application to communicate with families. The rooms are in ratio, and very clean/organized. There is a good variety of developmentally appropriate toys and play centers in each of the rooms. Staff were observed to maintain good structure in the rooms and give nurturing responses for the children and children were observed content.

Nutrition Practices: There is an onsite kitchen and dedicated kitchen staff. The center offers breakfast, lunch and afternoon snack; which are prepared on site, daily.

Playground: The playground is divided by ages; enclosed with steel wrought iron look fencing. There are large shade

structures spaced through out the playground areas. Safety surfacing is artificial turf. This playground offers a good variety of outdoor activities for all age groups.

Transportation/Field trips: NA

2. Identify Observed Strengths of the program

This center offers a new facility that offers a very clean and organized setting.

The center has a secure entrance. The center has cameras in all rooms/outdoor.

The classrooms are set up nicely, with well supplied interest centers.

Staff were observed to have good team work and to be engaged with the children. The children were content.

3. Identify the aspects that fall below the standard

109.7(2): Center directors and all staff have the required contact hours of training.

109.9(2)d: All files contain sufficient information and authorization to allow the center to secure emergency medical and dental services at any time child is in center's care.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

109.7(2): Center directors and all staff have the required contact hours of training. Staff files were reviewed with some missing annual training hours.
*The director will review physical and electronic files for staff to ensure annual trainings are completed.

109.9(2)d: child files require emergency contact information for medical care and dental care. There were files missing emergency medical and dental care contact information.
*The director will review child files and ensure this information is located in the file in case it is needed.

5. Special Notes/Recommendations

Radon was completed Jan/2024, and results were all under 4.0; and will be due again in five years.

Targeted Assessment: Behavior Management
I discussed with the center director their oversight of behavior management related to helping childcare staff: 1) Understand expectations, 2) managing frustrations, 3) monitor performance. The director indicated that staff are provided training that targets teaching staff a variety of behavior management strategies. In addition, staff are encouraged to utilized their own breaks and are able to seek out the assistance of the director and assistant director when needed,

Date: 04/23/2026

HHS Licensing Consultant: Maggie Gibson, SWIV

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Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.