IOWA DEPARTMENT OF HUMAN SERVICES

Child Care Complaint

Name of Provider	County	
Calbonette Leatherwood	Dubuque	
Care Address	**City**	**Zip Code**
1461 Bluff ST	Dubuque	52001
Mailing Address	**Mailing City**	**Mailing Zip Code**
1461 Bluff ST	Dubuque	52001
Phone	**Email**	
563-564-2493		

Date of Complaint:	01/02/2020	Date of Visit:	01/07/2020

Type of Visit

[X] Scheduled [ ] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[X] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The complaint is she leaves children in the car when she goes into the store. She pulls the children's hair. There is a paramour who resides in the home who is not approved per Kindertrack. Someone is smoking marijuana in the home.

Rule Basis and Findings of Complaint(s):

Iowa Code Chapter 237A and 441 Iowa Administrative Code 110:
110.7(1)a Gives careful supervision at all times.
110.7(1) e Shall be free of the use of illegal drugs and shall not be under the influence of alcohol or any prescription or non-prescription drug that could impair their ability to give careful supervision.
110.8(6) a Corporal punishment including spanking, shaking and slapping is not used.
110.8(6)b No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.
110.8(6)c. No punishment is administered because of a child's illness, or progress or lack of progress in toilet training. No punishment or threat of punishment is associated with food or rest.
110.9(1)b2 Documentation from the Department confirming record checks have been completed and authorizing or limiting the person's involvement with the child care.

1/3/20 I was told by a DHS worker the oldest child and parent was interviewed who reported when they went to the store, they stayed in the car and the boyfriend would come out and check on them.

1/6/20 I received okay on a safety plan. I attempted a visit. No one answered the door or phone. I left my card and a message. (Calbonetta goes by Carol.) Carol called me and we scheduled for 1/7/20 at 1:00 pm. Carol stated she has no children during the day. The children attend after school.

1/7/20 we meet and we complete a checklist. I went through each item on the complaint. Carol stated she does not have a boyfriend and she never takes childcare children to the store. The only place she goes with childcare children is parks. She and the children walk. I did ask her about a male driving that maybe the children thought was a boyfriend. Carol continued to state she never takes children to a store in a car or by walking. I ask about who was in the home. Carol reported she lived there alone, but she has left her son as a resident because he lives in an apartment and sometimes if neighbor's were too loud, he would come home to sleep before work. He has items in the home.

She denied anyone smoked anything in the home. I did not see or smell any evidence of smoking in the home.

I ask about her about pulling hair at nap time. Carol appeared upset and stated her hair was pulled as a child. She said "I would never do that to a child." She said that it was painful. She stated she was very upset anyone would say something that mean about her.

Safety plan was written and it states:
Safety concerns: Calbonette is allowing marijuana smoking in the home. Calbonette is allowing unapproved persons in the home. Calbonette is leaving children in the car unsupervised. Calbonette is pulling hair to get children to take nap.

Tasks which assure safety and are done before how long and how often: Calbonette will follow the no smoking guidelines for childcare providers. Calbonette will not allow any unapproved persons to reside in the home unless they have been background checked and approved by the CCA unit. Calbonette may contact the CCA Unit at 866/448-4605 to request background checks. Calbonette will not use any type of physical discipline with childcare children. Calbonette will not leave children in the car unsupervised.

How plan is monitored: DHS and/or a DHS representative will provide occasional random unannounced visits to ensure the safety plan is being followed at all time.

Backup plan: Failure to follow the safety plan may result in revocation of registration or cancellation of non-registration and cancellation of their provider agreement.

2/5/20 I attempted a safety check, she was not home. We spoke on the phone while I was there and scheduled for 2/6/20 at 10:00 am. She called later at 5:50 pm.

2/6/20 I called Carol and she told me she still could not find some of the paperwork. She stated she was in the hospital this weekend. She asked if I would bring the list of items she needed. She stated she only has one child enrolled at this time. I requested a copy of the letter stating she completed her criminal check. I went to the home and walked through the home. I did not see anything that indicated someone else lived in the home.

Resolution and Action Required:
There is no preponderance of evidence anyone, but Carol resides in the home at this time. Carol denies taking children to the store or having a boyfriend. I have not found evidence of marijuana use in the home. There is no changes to her status.

Consultant's Signature:	Glenda Currier	**Date of Visit:**	01/07/2020
Supervisor Signature:	Machelle Pezley	**Date of Visit:**	02/17/2020